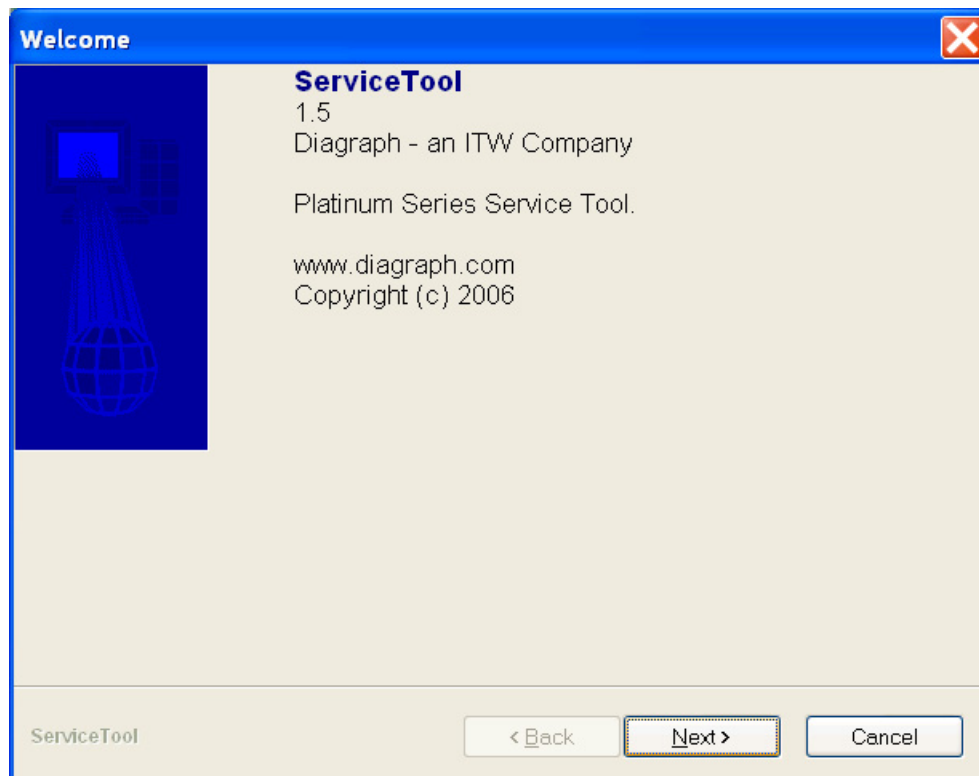


## Service Tool Installation Instructions

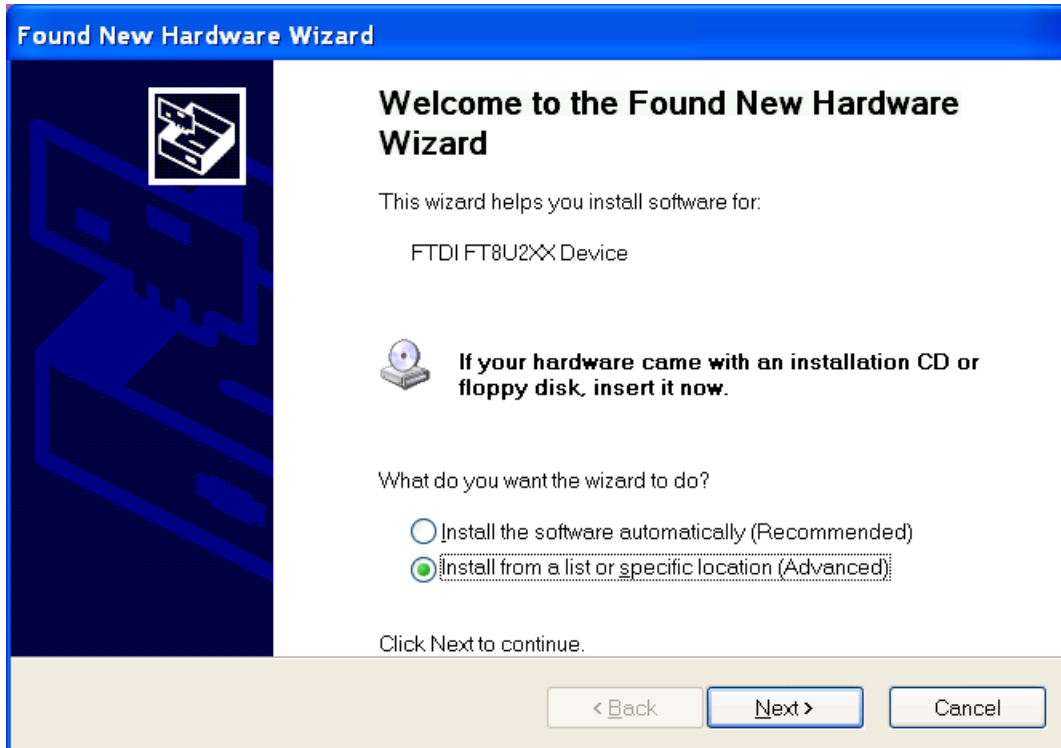
This document describes the process for installing the Service Tool program, which requires a USB sentinel 4600-015 for operation.

### 1 Install the Service Tool application executable

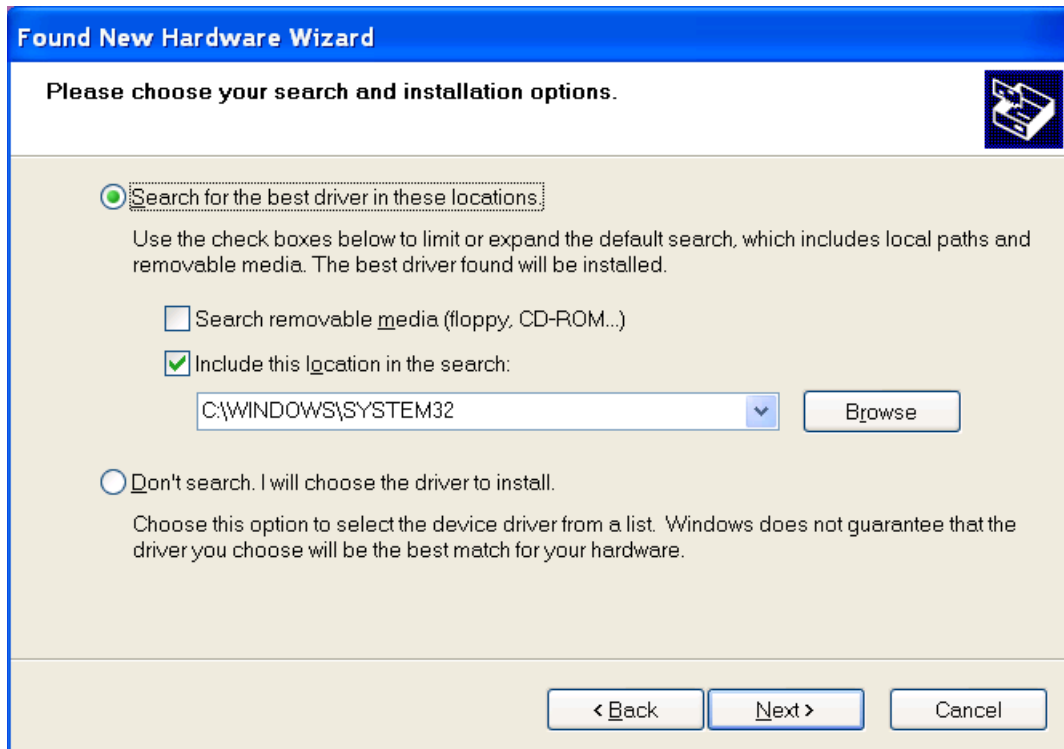
Begin by running the installation executable which will begin to extract the files required by the application. This software can be downloaded from the Diagraph web site, or a CD with the application can be obtained. The software must be installed to run, so operation from the CD alone is not possible.



Once the program is installed it will attempt to run, but it will only be able to run in demo mode. Please exit the application and insert the Service Tool USB Sentinel. Windows will now attempt to install the drivers required.



When the installation wizard appears, select Install from a list or specific location and press next.



Enter a location of C:\WINDOWS\SYSTEM32 to search for the correct drivers. Press next when the information has been entered. Windows will now install the driver, which can be slow. Windows might display a warning box about the driver not being signed. Choose Continue to finalize the installation. If this computer has never had an FTI usb chipset installed before (from another product), it may repeat this installation process again for the serial to usb converter driver, on which this sentinel is based. Repeat the steps again, choosing the C:\WINDOWS\SYSTEM32 directory for the path of the driver.

Once the driver is installed, the Service Tool application can be restarted and run. Typically, it is not necessary to reboot the computer for the driver to take effect. If the Service Tool program was running during the driver installation, it will be necessary to reboot the computer.