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Warranty:

The IJ3000 Controller, including all components unless otherwise specified, carries a limited warranty.

For all warranty terms and conditions, contact Diagraph an ITW Company for a complete copy of the Limited Warranty Statement.
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Section 1: Introduction

This manual describes the operation of the IJ3000 Controller. It includes programming instructions to create and edit print messages for the IJ3000 Controller. The IJ3000 Controller is used in conjunction with high resolution Impulse Jet print heads, large character Valve Jet type print heads, and Thermal Jet print heads based on HP print cartridges. System installation and hardware set-up for each is described in separate system operating manuals. For the IJ3000 Valve Jet systems, refer to manual 5760-107; for the IJ3000 Impulse Jet system, refer to manual 5760-111; and for Thermal Jet refer to manual 5780-320.

IJ3000 Controller

The IJ3000 Controller consists of printer interface electronics, a color display with touch screen, and a QWERTY style elastomeric keypad, in an industrial enclosure. The controller incorporates a Graphical User Interface (GUI) with intuitive, easy to use software. The controller can be used as a stand-alone device or networked through built-in Ethernet connectivity.

The IJ3000 Controller can be configured for multiple print technologies, including large character Valve Jet print heads, high resolution Impulse Jet print heads, and HP print cartridge based Thermal Jet print heads. Each print head type utilizes a common CPU board and resident controller firmware, in conjunction with a Print Head Interface board, unique to the print technology. This allows the IJ3000 Controller to drive multiple print technologies while maintaining a common operating platform.

Using print message attachments, the IJ3000 Controller is also able to control Diagraph Automated Label Printers (ALP), Linx small character printers, or any other equipment capable of being controlled via an RS-232 serial port. This allows the IJ3000 to become a single point control for dual technology product marking applications (Ink jet & labeling, large & small character ink jet, etc.).

The IJ3000 has an Ethernet Controller built into the CPU. The IJ3000 Controller can be remotely controlled via the Ethernet connection. A programming interface document is available (P/N: 5760-113) for the IJ3000 software interface.

IJ3000 PC Networking Software is available to allow multiple IJ3000 Controllers to be controlled from one central PC. The IJ3000 Networking Software is also capable of connecting database stored information to controller-generated print messages.
Section 2: Safety

Following is a list of safety symbols and their meanings, which are found throughout this manual. Pay attention to these symbols where they appear in the manual.

Wear safety goggles when performing the procedure described!

Caution! Denotes possible personal injury and/or damage to the equipment.

Caution! Denotes possible personal injury and/or equipment damage due to electrical hazard.

NOTE: (Will be followed by a brief comment or explanation.)

CAUTION: Turn off the equipment's main power before:
• Performing preventive maintenance.
• Performing any repairs to the unit.
• Servicing the equipment in any manner.

ESD (Electro-Static Discharge) protection should be worn when servicing internal printed circuit boards.

After service to the equipment is completed, replace all protective devices such as grounding cables and covers before operating the equipment.

NOTE: It is extremely important to:
• Refer to your supervisor for complete instructions on personal protective equipment (PPE) required to work safely with this system.
• Read the MSDS (Material Safety Data Sheet) and follow its instructions for proper storage, handling and disposal of inks and conditioners.

PRODUCT COMPLIANCE DISCLAIMER NOTE:
This product meets the requirements of CAN/CSA-22.2 NO.60950-00 * UL 60950 using Diagraph an ITW Company approved items. Units are only tested and qualified with Diagraph an ITW Company approved inks, parts and accessories. Use of other inks, parts or accessories may introduce potential risks for which Diagraph an ITW Company can assume no liability.
Section 3: Typical System Components

(The following view shows an IJ3000 Impulse Jet System.)
The Diagraph IJ3000 Controller is available in the following configurations:

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5760-009SJ1D</td>
<td>Stainless Enclosure, Single Impulse Jet Interface, Domestic</td>
</tr>
<tr>
<td>5760-009SJ2D</td>
<td>Stainless Enclosure, Dual Impulse Jet Interface, Domestic</td>
</tr>
<tr>
<td>5760-009SJ1E</td>
<td>Stainless Enclosure, Single Impulse Jet Interface, European</td>
</tr>
<tr>
<td>5760-009SJ2E</td>
<td>Stainless Enclosure, Dual Impulse Jet Interface, European</td>
</tr>
</tbody>
</table>

**IJ3000-XLS Controller Assemblies, Impulse Jet Systems, w/10.4” Display**

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5760-350</td>
<td>Controller/IDS 3000 Conveyor Mounting Kit</td>
</tr>
<tr>
<td>5760-351</td>
<td>Controller/IDS 3000 Pedestal Mounting Kit</td>
</tr>
<tr>
<td>5760-352</td>
<td>Controller/IDS 3000 T-Base Mounting Kit</td>
</tr>
<tr>
<td>5760-362</td>
<td>Controller 90° Pivot Bracket Kit</td>
</tr>
<tr>
<td>5760-368</td>
<td>CIDS Mounting Kit</td>
</tr>
</tbody>
</table>

**IJ3000-XLS Controller Assemblies, Dual Technology Systems, w/10.4” Display**

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5760-010DJ1</td>
<td>Stainless Enclosure, Single IV Interface, Domestic</td>
</tr>
<tr>
<td>5760-010DJ2</td>
<td>Stainless Enclosure, Dual IV Interface, Domestic</td>
</tr>
<tr>
<td>5760-010EJ1</td>
<td>Stainless Enclosure, Single IV Interface, European</td>
</tr>
<tr>
<td>5760-010EJ2</td>
<td>Stainless Enclosure, Dual IV Interface, European</td>
</tr>
</tbody>
</table>

**IJ3000-ES Controller Assemblies, Impulse Jet**

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5765-010DV1</td>
<td>Stainless Enclosure, Single IV Interface, Domestic</td>
</tr>
<tr>
<td>5765-010DV2</td>
<td>Stainless Enclosure, Dual IV Interface, Domestic</td>
</tr>
<tr>
<td>5765-010EV1</td>
<td>Stainless Enclosure, Single IV Interface, European</td>
</tr>
<tr>
<td>5765-010EV2</td>
<td>Stainless Enclosure, Dual IV Interface, European</td>
</tr>
</tbody>
</table>

**IJ3000-ES Controller Bracketry**

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5765-200</td>
<td>IJ3000-ES Conveyor Mount</td>
</tr>
</tbody>
</table>

**IJ3000-HH Controller Assembly**

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5760-015</td>
<td>Plastic Enclosure, 2 serial ports for driving Thermal Jet print heads</td>
</tr>
</tbody>
</table>

**IJ3000-HH Controller Bracketry**

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5760-392</td>
<td>Kit, I/O Board</td>
</tr>
<tr>
<td>5760-395</td>
<td>Kit, Warning Tower</td>
</tr>
</tbody>
</table>
IJ3000 Controller

The controller gathers and stores all the information required for printing a message. This information can come from the following sources:

1. The user interface, which tells the controller what message to print on the product.
2. The photosensor, which tells the controller when to print.
3. The encoder, which tells the controller how fast to print. There are two types of encoders:
   - A built-in user settable fixed speed encoder is used when the conveyor speed does not change.
   - An optional, conveyor-mounted variable speed encoder is used when the line speed varies or has frequent starts and stops.

With this information, the controller knows exactly when the leading edge of the product will reach the print head and at what rate of speed.

The IJ3000-XLS controller comes in a stainless steel case that makes it splash-proof and resistant to electromagnetic interference. A hinged cover provides access to replaceable parts.

The IJ3000-ES comes in a compact, Stainless steel enclosure. All print head, encoder, ethernet, etc. connections are readily accessible from the exterior of the enclosure.

The IJ3000-HH controller operates with serial print heads only (TJ500, TJ1000). It has a molded ABS plastic enclosure, and can control up to 8 TJ500 or 4 TJ1000 print heads though each of its two serial ports.

The IJ3000 Impulse Jet Controller can control up to three 32-channel print heads, two 128-channel print heads, or one 256-channel print head per interface board. With the optional second interface board, the system can control up to six 32-channel, four 128-channel, or two 256-channel print heads.
NOTE: If the controller is configured for dual technologies (Integrated Valve and Impulse Jet) the Impulse Jet Interface Board must be the first board plugged into the CPU Board. The Impulse Jet Interface Board requires use of the 24 VDC Power Supply. The Integrated Valve Jet Interface Board requires use of the 15 VDC Power Supply.
Turning the Controller On

The power keys are located at the top left corner of the keypad. Press the I key to turn the controller on. Press the O key to turn it off. (To prevent accidental turn-off, the system will prompt for confirmation.)

**CAUTION:** If the system is in the Print mode when it is turned off, it will resume printing when it is turned back on. Anything that is in front of the print heads when printing resumes may get ink on it.

Adjusting Screen Brightness

The screen brightness control keys are at the top right corner of the keypad. Press the Up Arrow key to make the screen lighter; press the Down Arrow key to make the screen darker.

Auto Repeat

The IJ3000 keypad has an auto repeat feature that activates when a key is held down for more than one half second.
Commands

There are three main commands given in this manual: **Highlight**, **Press**, and **Touch**.

**Highlight**

Highlight a display control to select it for further action, or to give it input focus. Different types of display controls are highlighted differently. For example, highlighted text is displayed in inverse video (light characters on a dark background), while highlighted screen buttons and message fields are displayed with a box around them.

Inverse video example: **Pure Bee Pollen**

**Press**

Press a keypad key to do or complete a particular action. Examples: Press **Enter**, press **ESC**, or press the **Up/Down Arrows** to scroll through the list of items.

**Touch**

Touch a screen control to do or complete a particular action. Examples: Touch the **Status** button to display the Status Screen or touch a print head to view or change that print head's properties.

Screen Controls

**Buttons**

There are three types of screen buttons, **Text**, **Bitmap**, and **Decorated**. Touch a button to actuate its function:

- **Text button**: contains a text description of its function.

- **Bitmap button**: contains a graphic illustrating its function.

- **Decorated button**: contains text and graphics.
Radio Buttons

Touch a radio button or its text description to make a "one of" selection. A black dot indicates the current selection.

![Radio Button Example](image)

Check Boxes

Touch a check box or its text description to toggle an option or feature on and off. The feature or option is enabled when a checkmark appears in the box.

![Check Box Example](image)

Value Entry Box

Touch a value entry box to highlight it, type in the desired value, and press Enter. Press ESC any time prior to pressing Enter to restore the original value. Touching another screen control or pressing an arrow key after entering a new value, but before pressing Enter, sets the new value just as if Enter had been pressed.

![Value Entry Box Example](image)

All value entry boxes have preprogrammed maximum and minimum allowable values. Enter a value greater than the allowable maximum and it automatically changes to the maximum. Enter a value less than the allowable minimum and it automatically changes to the minimum.

Depending on its usage, a value box may or may not allow decimals. When they are allowed, values are fixed at two decimal places.
Text Entry Box

Touch a text entry box to highlight it, type in the desired text, and press Enter. Press ESC any time prior to pressing Enter to restore the original text. Touching another screen control or pressing the Up or Down Arrow keys after entering new text, but before pressing Enter, sets the new text just as if Enter had been pressed.

Existing text in a text entry box can be edited. Touch the box to highlight it, use the Left or Right Arrow keys to move the cursor to where text is to be added or removed, then use the Backspace or Delete key to remove unwanted text, or type in additional text.

List Box

Use a list box to select an item from a number of related items, such as print heads, fonts, or date code formats. A list box is displayed in response to a button or other control being touched. (A vertical scroll bar will appear if the list contains more items than can be displayed in the list box.)

Highlight the selection by touching it, or scroll through the list using the up and down screen buttons or the up and down keys on the keypad. After an item has been selected from the list, touch the OK screen button, or press Enter on the keypad.
Message Selection Box

Use the message selection box to select a print message for printing, editing, deleting, etc. Select a print message by touching its name, by using the arrow keys on the keypad to move through the message names until the desired one is highlighted, or by typing the name in the box provided. After a message is selected, touch the screen button for the operation to be performed.

Inactive Controls

When a screen control has no function within the context of the current situation, it is made inactive or "grayed out" (the control is displayed entirely in shades of gray). For example, if the IJ3000 is set up for printing on one side of a product only, the Side 2 = Side 1 check box on the Print Options screen has no function and is grayed out. Likewise, the repeat intervals value entry box is grayed out if repeat print is not selected.
Controller

Section 4: Getting Started

Keypad Controls

The following keypad keys can be used to navigate through a screen:

**ESC (Escape):**

Press **ESC** to close the current window, dialog box, or menu. Any changes made in the window or dialog box that have not been saved will be discarded.

If a text entry box or value entry box has input focus and the existing contents of the box have been changed but not set (by pressing Enter), press **ESC** to restore the original contents. Press **ESC** again to close the window or dialog box that contains the text or value entry box.

**Arrow Keys:**

Press the **Arrow** keys to shift input focus from one screen control to another. Focus will shift to the next control in the general direction of the key pressed. If no control lies in that direction, input focus remains where it is.

When a text-type screen control has input focus, the **Left** and **Right Arrow** keys move the cursor through the text; the **Up** and **Down Arrow** keys will shift focus to the next screen control above or below the box.

**Tab:**

Press **Tab** to shift input focus from one screen control to another. Input focus shifts from control to control in the order in which they were added to the display.

**Tab** also frees the input focus when it gets "stuck" in a window. For example, when scrolling through the message list window on the Message Selection Box, the arrow keys cannot be used to leave the confines of the window. To shift input focus out of the window, press **Tab**.
Enter:
Enter key behavior is determined by the screen control that has input focus.
• Press **Enter** to actuate a Text button, Bitmap button, or Decorated button.
• Press **Enter** to choose a Radio button selection.
• Press **Enter** to toggle a Checkbox option on and off.
• Press **Enter** to terminate data entry on Text and Value Entry boxes.

Backspace or Delete:
Press the **Backspace** or **Delete** button to delete individual characters or entire text strings when editing text. **Backspace** removes characters to the left of the cursor, **Delete** removes characters to the right of the cursor.

Ctrl (Control):
The **Ctrl** key is used in the Edit Screen to amplify the action of the arrow keys (see “Moving Around the Edit Screen” on page 24”), and to alter the function of the Enter key.

Alt (Alternate):
The **Alt** key is used in the Edit Screen to alter the action of the arrow and Enter keys. (See “Moving Around the Edit Screen” on page 24”.)

F4/F8:
The **F4/F8** key pulls up the extended characters dialog.

Input Focus
A screen control that receives keypad inputs has input focus. A screen control is assigned input focus by touching the control, or by using the Tab or arrow keys on the keypad to shift focus from control to control. A screen control that has input focus is highlighted in some way: text based controls display a cursor that indicates the text insertion point or are displayed in inverse video; buttons and message fields have a box around them.

Examples of screen controls with and without input focus:

<table>
<thead>
<tr>
<th>With Input Focus:</th>
<th>Without Input Focus:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong></td>
<td><strong>Message:</strong></td>
</tr>
<tr>
<td><strong>OK</strong></td>
<td><strong>OK</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>With Input Focus:</th>
<th>Without Input Focus:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong> Diagraph</td>
<td><strong>Message:</strong> Diagraph</td>
</tr>
<tr>
<td><strong>Print...</strong></td>
<td><strong>Print...</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>With Input Focus:</th>
<th>Without Input Focus:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Item count</strong></td>
<td><strong>Item count</strong></td>
</tr>
<tr>
<td><strong>Side 2 = side 1.</strong></td>
<td><strong>Side 2 = side 1.</strong></td>
</tr>
</tbody>
</table>
Home Screen

The Home Screen is usually the first screen displayed at power on. The major parts of the Home Screen are the **Message Window**, the **Task 1** and **Task 2** control buttons, the **Show Menu / Hide Menu** button, and the system controls and access buttons. (The system controls and access buttons’ functions are described later in this manual.)

**NOTE:** Task 2 buttons appear only if the system is configured for two print tasks.

**Message Window**

The Message Window displays the current print message as it will look the next time it is printed. If no message is loaded to print, the window is empty. The message window is updated approximately every seven seconds, so it likely will not show each print.

Long print messages that do not fit completely within the Message Window can be viewed by using the F1 and F2 keys to scroll the message left and right, respectively.

The appearance of the message window reflects the system setup. Each numbered white or beige bar represents a print head in the daisy chain. The text on a bar is the text printed by that print head. If printing on a single side of the product, only one window is shown. Two windows are displayed when utilizing two-sided printing, with the top window always being side 1, or the side closest to the IJ3000 controller.

The window’s header displays which task the print message is being printed on and the file name of the message being printed. If no message is loaded to print, “None” is displayed.
Zoom Buttons

On print tasks configured with IJ768 or IJ384 graphics print heads, or with Thermal Jet print heads, a **Zoom** button on the right side of the window header expands the message window to full screen and magnifies the print message so that fine details may be seen (see illustrations below). When zoomed in, use the **F1**, **F2**, **F5** and **F6** keys, or the **Arrow** keys, to scroll the message left, right, up and down. Use the **Zoom** button or the **ESC** key to zoom back out.

Task 1/Task 2 Buttons

Touch the **Task 1** button to display the Task 1 message in the Message Window, touch **Task 2** to display the Task 2 message. If the system is set up to have only one print head daisy chain, the **Task 2** button is not displayed.

The printer icon on the task buttons indicates the current print status. If the printer is shown covered with a red circle and slash (see the Task 2 Select Button in the illustration on previous page), the task is either paused or no print message is loaded to print. If the red circle and slash is not displayed (see the Task 1 Select Button in the illustration on previous page), the task is printing.

Print/Pause Buttons

Touch a task’s **Print/Pause** button to toggle the task between printing and not printing (paused). The icon on the button indicates what action will be taken when the button is touched. That is, if blue double bars are shown, touch the button to **pause** print. If a green arrow is shown, touch the button to **resume** printing. The **Print/Pause** button is always active; a task's message does not have to be displayed in the message window for its **Print/Pause** button to work.
When a task is empty (no message is loaded to print), its **Print/Pause** button displays both an arrow and the double bars, and is grayed out.

The Print/Pause button looks like this when the task is printing. Touch the button to pause printing.

The Print/Pause button looks like this when the task is paused. Touch the button to resume printing.

The Print/Pause button looks like this when the task is empty.

The **Task 2 Print/Pause** button is not displayed if the system is set up to have only one daisy chain.

**Show Menu/Hide Menu Button**

Touch the **Show Menu/Hide Menu** button to show or hide the Home Screen menu. The functions associated with the menu buttons are described later in this manual.

---

Home Screen with Menu Displayed
Moving Around the Edit Screen

**Edit Window:**

Print messages are created and edited in the Edit Window. Unlike all other IJ3000 screens and dialog boxes, input focus on the Edit Screen remains in one place - the Edit Window. Buttons outside of the Edit Window do function when touched, but they can't be made to function from the keypad. For information on the layout and appearance of the Edit Window see “Creating a Print Message” on page 45.
Crosshairs Pointer:

The crosshairs pointer indicates where a new data field is placed when added to a print message. Use the keypad keys listed below to move the crosshairs pointer around the Edit Window.

Touching the screen inside the Edit Window can also move the crosshairs pointer. The pointer moves to where the screen is touched.

The color of the crosshairs pointer changes from black to red when it moves over a data field.

**Impulse Jet, Thermal Jet:**

<table>
<thead>
<tr>
<th>Direction</th>
<th>IJ96, IJ192, IJ224, IJ352, IJ384 &amp; IJ768 Distance</th>
<th>Thermal Jet Distance</th>
<th>Press keypad key</th>
</tr>
</thead>
<tbody>
<tr>
<td>up/down</td>
<td>3 dot rows (IJ384, 768) 3 dot rows</td>
<td>Height of current font</td>
<td>up/down arrow</td>
</tr>
<tr>
<td>up/down</td>
<td>Height of current font</td>
<td>Height of current font</td>
<td>Shift + up/down arrow</td>
</tr>
<tr>
<td>up/down</td>
<td>1 dot row</td>
<td>1 dot row</td>
<td>Alt + up/down arrow</td>
</tr>
<tr>
<td>down</td>
<td>Height of current font</td>
<td>Height of current font</td>
<td>Enter (when no fields are highlighted and the crosshairs pointer is black)</td>
</tr>
<tr>
<td>left/right</td>
<td>6 print columns</td>
<td>6 print columns</td>
<td>left/right arrow</td>
</tr>
<tr>
<td>left/right</td>
<td>54 print columns</td>
<td>54 print columns</td>
<td>Shift + left/right arrow</td>
</tr>
<tr>
<td>left/right</td>
<td>1500 print columns</td>
<td>1500 print columns</td>
<td>Ctrl + left/right arrow</td>
</tr>
<tr>
<td>left</td>
<td>6 print columns</td>
<td>6 print columns</td>
<td>Backspace/Delete (when no fields are highlighted)</td>
</tr>
<tr>
<td>left</td>
<td>54 print columns</td>
<td>54 print columns</td>
<td>Shift + Backspace/Delete (when no fields are highlighted)</td>
</tr>
<tr>
<td>left</td>
<td>1500 print columns</td>
<td>1500 print columns</td>
<td>Ctrl + Backspace/Delete (when no fields are highlighted)</td>
</tr>
<tr>
<td>right</td>
<td>6 print columns</td>
<td>6 print columns</td>
<td>Space Bar (when no fields are highlighted)</td>
</tr>
<tr>
<td>right</td>
<td>54 print columns</td>
<td>54 print columns</td>
<td>Shift + Space Bar (when no fields are highlighted)</td>
</tr>
<tr>
<td>right</td>
<td>1500 print columns</td>
<td>1500 print columns</td>
<td>Ctrl + Space Bar (when no fields are highlighted)</td>
</tr>
</tbody>
</table>
### Integrated Valve:

<table>
<thead>
<tr>
<th>Direction</th>
<th>Distance</th>
<th>Press keypad key</th>
</tr>
</thead>
<tbody>
<tr>
<td>up/down</td>
<td>1 dot row</td>
<td>up/down arrow</td>
</tr>
<tr>
<td>up/down</td>
<td>9 dot rows</td>
<td>Shift + up/down arrow</td>
</tr>
<tr>
<td>down</td>
<td>9 dot rows</td>
<td>Enter (when no fields are highlighted and the crosshairs pointer is black)</td>
</tr>
<tr>
<td>left/right</td>
<td>1 print column</td>
<td>left/right arrow</td>
</tr>
<tr>
<td>left/right</td>
<td>9 print columns</td>
<td>Shift + left/right arrow</td>
</tr>
<tr>
<td>left/right</td>
<td>250 print columns</td>
<td>Ctrl + left/right arrow</td>
</tr>
<tr>
<td>left</td>
<td>1 print column</td>
<td>Backspace/Delete (when no fields are highlighted)</td>
</tr>
<tr>
<td>left</td>
<td>9 print columns</td>
<td>Shift + Backspace/Delete (when no fields are highlighted)</td>
</tr>
<tr>
<td>left</td>
<td>250 print columns</td>
<td>Ctrl + Backspace/Delete (when no fields are highlighted)</td>
</tr>
<tr>
<td>right</td>
<td>1 print column</td>
<td>Space Bar (when no fields are highlighted)</td>
</tr>
<tr>
<td>right</td>
<td>9 print columns</td>
<td>Shift + Space Bar (when no fields are highlighted)</td>
</tr>
<tr>
<td>right</td>
<td>250 print columns</td>
<td>Ctrl + Space Bar (when no fields are highlighted)</td>
</tr>
</tbody>
</table>
Next Field Button:

Touch the **Next Field** button to highlight or select the data fields in the order in which they were added to the print message. A selected field’s color changes from dark blue to red and a box surrounds the field. Once a field is selected, it can be moved around the Edit Window or its contents can be edited. For instructions on editing an existing data field see “Editing a Message” on page 59. Use the keypad keys listed below to move a selected field around the Edit Window.

Fields cannot be moved over other fields, they must be moved around them. When a field is positioned appropriately, press **Enter** to de-select it.

A field can also be selected by moving the crosshairs pointer over it (as indicated by the crosshairs pointer turning red) and pressing **Enter**, or by touching the field directly.

### Impulse Jet:

<table>
<thead>
<tr>
<th>Direction</th>
<th>IJ96, IJ192, IJ224, IJ352, IJ384 &amp; IJ768 Distance</th>
<th>Thermal Jet Distance</th>
<th>Press keypad key</th>
</tr>
</thead>
<tbody>
<tr>
<td>up/down</td>
<td>3 dot rows (IJ384, 768) 1 dot row (all others)</td>
<td>3 dot rows</td>
<td>up/down arrow</td>
</tr>
<tr>
<td>up/down</td>
<td>9 dot rows</td>
<td>9 dot rows</td>
<td>Shift + up/down arrow</td>
</tr>
<tr>
<td>up/down</td>
<td>1 dot row</td>
<td>1 dot row</td>
<td>Alt + up/down arrow</td>
</tr>
<tr>
<td>left/right</td>
<td>6 print columns</td>
<td>6 print columns</td>
<td>left/right arrow</td>
</tr>
<tr>
<td>left/right</td>
<td>54 print columns</td>
<td>54 print columns</td>
<td>Shift + left/right arrow</td>
</tr>
</tbody>
</table>

### Integrated Valve:

<table>
<thead>
<tr>
<th>Direction</th>
<th>Distance</th>
<th>Press keypad key</th>
</tr>
</thead>
<tbody>
<tr>
<td>up/down</td>
<td>1 dot row</td>
<td>up/down arrow</td>
</tr>
<tr>
<td>up/down</td>
<td>9 dot rows</td>
<td>Shift + up/down arrow</td>
</tr>
<tr>
<td>left/right</td>
<td>1 print column</td>
<td>left/right arrow</td>
</tr>
<tr>
<td>left/right</td>
<td>9 print columns</td>
<td>Shift + left/right arrow</td>
</tr>
</tbody>
</table>

### Current Position Indicator:

The Current Position Indicator displays the current location of the crosshairs pointer, selected field, or edit cursor. The X position is given in inches from the left edge of the active print area. The Y position is given in dot rows from the top of the active print area.

### Side 1/Side 2 Buttons:

Touch the **Side 1** or **Side 2** button to display side 1 or side 2 of the print message. The button that appears pressed or pushed indicates which side is currently displayed.
Section 5: Setup Functions

Tasks
A task consists of all operations associated with a single print head daisy chain. If the system is configured to have only a single task, the Task 2 Select and Print/Pause buttons are not displayed.

Configuring the Print Station

Print Head Setup Screen
On the Home Screen, touch Show Menu, Control Panels, then System Setup. Screen prompts guide the user through the step by step print head setup procedure. Once begun, the procedure may be aborted (by pressing Cancel or the Escape key) at any time without changing the current print head setup.

To begin the print head setup procedure, touch the Redo Print Head Setup button. The next screen prompts the user to specify product direction.
Specifying Product Direction
Touch the box that represents the direction the product will move on the conveyor. The next screen will appear automatically.

Specifying Number of Print Heads
Touch the **Up/Down Arrows** to set the number of print heads on each side of the conveyor. The illustration at the top of the screen will automatically change to reflect the choices. In the example below, one print head has been specified on the near side and one on the far side of the conveyor. Touch the **Next >** button.
Setting Daisy Chain Order

Both print heads are displayed and the user is prompted to indicate the print head order. (If there is only one print head, this step is bypassed.) Once this is done, the **Print Head Properties** screen appears.

**NOTE:** The first print head in the daisy chain should be the top print head in the system, as this one will be printing the top line of data and will be the first one prompted to enter data.

Defining Print Head Properties

The final step in print head configuration is defining the properties of the individual print heads.

Beginning with print head number one and working in numerical order, the following will need to be defined:

- **Print head type and size:**

![Print Head Type Selection](image)

![Print Head Size Selection](image)
• **Product sensor offset:** Enter the distance between the photosensor and the print head, in inches. This may need to be fine-tuned after print setup.

  ![Product sensor offset](image)

  For **Impulse Jet:** The maximum sensor offset is 52” for 96, 192, 224, 352 and WaxJet Print Heads. The maximum sensor offset for the 384 and 768 Print Heads is 27”.
  For **Integrated Valve:** The maximum sensor offset is 81”.
  For **Thermal Jet:** The maximum sensor offset if 109”.

• **Auto Clean** indicates if the selected print head has the auto clean feature.

• **Ink Type** indicates the type of ink used for the selected print head.

Touch each print head to display and set the properties for that head. After the last print head is defined, touch the **Done** button to display the following screen. Print Head setup is now complete.

![Print Head setup](image)

Touch any print head on the display to review or change the properties for that head. Touch the **Redo Print Head Setup** button to repeat the setup procedure using the new setup as the default. Touch **OK** to return to the **Home Screen**.
Encoder Setup

Touch the Encoder tab at the bottom of the System Setup screen to access encoder options. Image at right shows encoder options for Impulse Jet print heads.

For Impulse Jet (top): Select either the 300 ppi external encoder at left or the internal IJ3000 timer at right.

For Thermal Jet: Select the 300 ppi external encoder at left, auto speed detect at center, or fixed speed at right.

For Integrated Valve: Select from the 100 ppi external encoder at left, 300 ppi external encoder at center, or internal IJ3000 timer at right.

A gray box surrounds the current encoder selection.

Use an external encoder if the line speed varies or the line makes frequent starts and stops. External encoder resolution is fixed at 300 ppi (pulses per inch) for Impulse Jet and 100 or 300 ppi for Integrated Valve.

Use the internal IJ3000 timer if the line speed is constant, with a minimum of starts and stops. When choosing the internal timer, enter the conveyor’s speed into the Line Speed box. (See “Appendix D: Performance Parameters” on page 107 for maximum line speeds.)

NOTE: The Task 2 encoder setup screen differs slightly from that of Task 1 in that it offers the option of using the Task 1 encoder for Task 2 print timing. (For more on hardware configurations, refer to the system operations manual: P/N 5760-111 for Impulse Jet, 5760-107 for Integrated Valve or 5780-320 for Thermal Jet.)

Touch OK to return to the Home Screen.
Group Setup

The IJ3000 can be setup to create and manage messages for both Task 1 and Task 2 as a single "group" message. This allows for single message editing for a two task controller with multiple heads on each task. The group function is only utilized for dual task controllers. The system must be in group mode to create, edit, and print a group message.

**NOTE:** Once a message is created or edited as a group, it becomes a group message and cannot be edited or printed unless the controller is in group mode.

Touch the **Task Options** tab in the system setup screen for Task 2.

Check the **Group task 2 with task 1** box to set the system to group mode and select **OK**.
Print Head Flushing Feature (for Integrated Valve Only)

To configure an IJ3000 to work with an IDS3000 that has the Print Head Flushing Feature:
1. On the Home screen, select Task 1 and then touch the Control Panels button to open the Control Panels Menu.
2. Touch the System Setup button on the Control Panels Menu to open the System Setup screen.
3. Touch the Task Options tab.
4. Check the Ink system has print head flushing feature box. Checking the box places a Flush Print Heads button on the Print menu on the Home screen. For instructions on flushing the print heads see “Print Head Flushing System (Non-Porous Integrated Valve Systems Only)” on page 80.

Dual Color Ink System Feature (for Integrated Valve Only)

To configure an IJ3000 to work with a dual color ink system:
1. On the Home screen, select Task 1 and then touch the Control Panels button to open the Control Panels Menu.
2. Touch the System Setup button on the Control Panels Menu to open the System Setup screen.
3. Touch the Task Options tab.
4. Check the Dual color ink system box. Checking the box places a Change Ink Color button on the Print menu on the Home screen. For complete instructions on dual color ink system operation see P/N 5760-029, IJ3000 Dual Color Ink System Installation Instructions.
Ink System Detection Feature (for Impulse Jet Only)

This feature detects when an ink system is disconnected or turned off. To access it, put the Home screen on Task 1, and touch Control Panels, System Setup, and the Task Options tab on the System Setup screen.

Ink system detection is enabled as a factory default. A dialog box is displayed on the Home screen when the ink system is not detected.

Setting Up a Second Ink System (for Impulse Jet Only)

By default, Task 2 is configured to use the Task 1 ink system. To use a separate ink system for Task 2 set the Home Screen to Task 2, and from the Control Panels menu select System Setup. When the Setup Screen is displayed touch the Task Options tab, then touch the Use Task 1 ink system check box to uncheck it.
Serial Port Setup

**NOTE:** The following settings are fixed on the IJ3000 and cannot be changed. Any device connected to an IJ3000 serial port must be configured to match these settings.

- Data Bits: 8
- Stop Bits: 1
- Parity: None
- Flow Control: None

To set up the COM1 and COM2 serial ports:

1. On the **Home Screen**, touch the **Control Panels** button to open the Control Panels menu.
2. Touch the **System Setup** button on the Control Panels menu to open the System Setup screen.
3. Touch the **Serial Ports** tab on the System Setup screen to display the Serial Ports page.

4. Touch a COM port **Function** button to open a list box showing the functions available for the related port. Select the desired function and touch the **OK** button.
Serial port functions:

- **Command & Control**: This function allows external devices limited control of the IJ3000 controller. Files may be uploaded, messages printed, and various controller settings may be modified. For complete details see the Software Interface Document, P/N 5760-113.

- **Message Look Up**: This function allows external devices to select a message to print from those stored in the IJ3000s memory. Message look up is COM port/task specific. That is, to print a message on Task 1 send the message name to COM1; to print a message on Task 2 send the message name to COM2. A bar code scanner is most commonly used for message look up, but other devices, such as a PC or PLC, may also be used.

  **NOTE**: The message name received at the serial port must exactly match the name of a print message stored in the IJ3000. If no match to the message name received is found the current print message is cancelled and printing stops.

- **External Input**: Use the External Input function to change what is printed in a variable field or bar code field while the message containing the field is printing. The serial port the variable field or bar code accepts data from is specified when the message is created. See “Adding a Variable Field” on page 52, and “Adding a Bar Code” on page 54.

- **Sato 8485SE & Zebra**: Useful in dual technology applications (coding and labeling), these functions simplify product changeover by allowing the IJ3000 print message and the label printed by a label applicator with Sato 8485SE or Zebra print engines to be changed in a single operation. The label format file is attached to the print message when the message is created. When the message is later selected to print the file is sent to a label applicator attached to the serial port. See “Section 6: Message Functions” on page 45 for details.

- **Message Attachments**: A message attachment is a file or user defined text string that is appended to a print message when the message is created. The attached file or text string is then sent out one of the IJ3000’s serial ports when that message is selected to print. Message attachments can be used to control devices external to the IJ3000 (the Sato 8485SE and Zebra functions described above use message attachments). See “Section 6: Message Functions” on page 45 for details.

- **Serial Print Head**: Select the Serial Print Head function to configure the IJ3000 to drive Thermal Jet print heads. Each serial port can drive up to eight TJ500 or four TJ1000 print heads. Serial print heads are automatically assigned to the first available task. For complete details of the Thermal Jet print heads see the Thermal Jet Ink Jet System Operations Manual, P/N 5780-320.
5. Touch a COM port **Port|Baud** button to open a Serial Port Setup dialog box for the related port.

<table>
<thead>
<tr>
<th>Port</th>
<th>Baud</th>
<th>Newline character</th>
</tr>
</thead>
<tbody>
<tr>
<td>COM1</td>
<td>2400</td>
<td>13 10</td>
</tr>
<tr>
<td></td>
<td>4800</td>
<td></td>
</tr>
<tr>
<td></td>
<td>9600</td>
<td></td>
</tr>
<tr>
<td></td>
<td>19200</td>
<td></td>
</tr>
<tr>
<td>COM2</td>
<td>38400</td>
<td></td>
</tr>
<tr>
<td></td>
<td>57600</td>
<td></td>
</tr>
<tr>
<td></td>
<td>115200</td>
<td></td>
</tr>
</tbody>
</table>

Select the port, if applicable, and the port's baud rate. Most users can touch the **OK** button at this point; advanced users may want to change the newline character, or disable the echoing of characters received by the IJ3000.

**Newline character**: A carriage return/line feed (CRLF) is the default newline character for the IJ3000. If your equipment uses a different newline character enter it in the **Newline character** boxes as decimal numbers (e.g. CR = 13, LF = 10). If your equipment uses a single character instead of a two-character sequence, enter it in the right hand box and clear the left hand box. If both boxes are left blank the newline character will be set to CRLF.

**Echo characters**: The default setting is "checked". If your equipment does not expect the IJ3000 to echo all received characters uncheck the **Echo characters** check box.

**NOTE**: If using **Message Attachments** on one IJ3000 to control **Message Look Up** on a second IJ3000, **Echo characters** on the second IJ3000 should be turned off (not checked).
Network Setup

If the IJ3000 system is being used in a network application, the factory programmed network settings may need to be changed. If the network application is not being utilized, this section can be skipped.

To display the Network Setup screen:
1. On the Home Screen, touch the Control Panels button to open the Control Panels Menu.
2. Touch the Network button on the Control Panels Menu to open the Network Setup screen.

The controls on the Map Network Device page of the Network Setup Screen apply only if the IJ3000 is running on a network controlled by a PC using the IJ3000 network software.

Message List Access

The Message list access controls determine whether the print messages listed in the Print Message Selection box are local (stored in the IJ3000’s internal memory) or on the network. Touch the radio button appropriate to the application.

If Network is chosen, the Message list URL and Message attachment URL text entry boxes become active. Enter the address where the IJ3000 will find the network-stored messages and, if applicable, enter the address where the IJ3000 will find the files used for the message attachments. For more details, see the Network Software Documentation Manual (P/N 5760-005N).

Network Notification URL

If this text entry box is filled in, the controller will send out a packet on the network to the host specified. This packet will be sent at controller boot up and at each photocell trigger input. For more details, see the Software Interface Document (P/N 5760-113).
Setting IP Addresses

Touch the **IP Addresses** tab to display the IP Addresses page.

An IP address has four segments. The value of each segment may be from 0 to 255. Touch the entry box for the address to be set, use the Left/Right Arrow keys to highlight the desired segment, and then type in its value. After the third digit of each segment is entered, input focus automatically shifts to the next segment to the right. When a segment has less than three digits, move to the next segment by pressing the "." (period) key.

**NOTE:** The Network IP settings shown for the first and second ink systems apply only to Diagraph’s Integrated Valve (IV) systems using the IDS3000 ink delivery system. The Impulse Jet ink delivery (CIDS3000) does not contain ethernet connectivity.

Touch the **OK** button to save the changes and return to the Home Screen. To discard any changes made and return to the Home Screen, touch the **Cancel** button or press **ESC** on the keypad.
Defining User Codes

User Codes are user-defined time and date codes for printing hour, minute, date, month, and week of the year information. Each code may be up to four characters long.

NOTE: User Codes are not applicable to Thermal Jet print heads.

To display the Edit User Codes screen:
1. On the Home Screen, touch the Control Panels button to open the Control Panels Menu.
2. Touch the User Codes button on the Control Panels Menu to open the Edit User Codes screen.

To define or edit codes:
1. Select the desired time component (hour, minute, etc.) from the list.
2. Highlight the code to be defined or edited. If the code is not visible, touch the screen Up/Down Arrow buttons to scroll it into view.
3. Type in the new code and press Enter.
4. Repeat steps 1 through 3 as desired.
5. Touch the OK button to save the code definitions and return to the Home screen.

Touch the Apply button to save the code definitions and remain on the Edit User Codes screen.

Touch the Cancel button or press ESC on the keypad to return to the Home screen without saving any changes.

Touch the Restore Defaults button to restore the default codes for the selected component. The default codes are:
- Hours: 24 single letter codes A through Z, except the letters I and O (which may be confused with the numbers 1 and 0).
- Minutes: 60 two-letter codes AA through AZ, then BA through BZ, then CA through CM. The letters I and O are not used.
- Date: 31 two letter codes AA through AZ, then BA through BG. The letters I and O are not used.
- Week: 53 two-letter codes AA through AZ, then BA through BZ, then CA through CE. The letters I and O are not used.
- Month: 12 three-letter abbreviations, JAN, FEB, MAR, APR, MAY, JUN, JUL, AUG, SEP, OCT, NOV, and DEC.
- Year: 99 two-letter codes AA through AZ, then BA through BZ, then CA through CZ, then DA through DZ, then EA through ED. The letters I and O are not used.

When defining user codes, avoid extremes in the number of characters for different codes within a component. For example, avoid defining hour 00 as 'A' and hour 03 as 'AAAA.' If print codes like 'A' and 'AAAA' must be printed, be sure to reserve enough room in the print messages so that the longest codes don't overlap adjacent fields when they print.
Time & Date Screens

Time and Date screens need to be properly set in order for time- and date-related auto-codes to be used.

Touch the Time & Date button on the Home Screen. The Time screen will appear with tabs along the bottom to set Time, Date, Rollover Time, and Shifts.

The Time Screen

Touch the hour or minute display to highlight the hour or minute and enable the Up/Down Arrows. Touch the Up/Down Arrows to adjust the hour or minute.

Touch the 12 hour or 24 hour radio button to select the desired format. The time display changes immediately to reflect the selection. Note that this only sets the format for the time as it is displayed on the screen, and does not affect time-type autocodes.

Touch Apply to save the new time, or OK to save and return to the Home Screen.

The Date Screen

The Date Screen displays the IJ3000's current month, date, and year settings in a calendar page format.

To change the date within the current month, touch the desired date.

To change the month, touch the Left or Right Arrow buttons at the upper left and right to move backward or forward through the calendar, or select the month from the list displayed when the Month control at the top left center of the screen is touched (see below left).
To change the year, touch the **Year** control at the top right center of the screen and select the year from the list displayed (see above right).

Touch the **Apply** button to save any changes made to the date.

Touch the **OK** button to save the new date and return to the Home Screen.

Touch the **Cancel** button to return to the Home Screen without saving any changes.

### The Rollover Time Screen

Touch the **hour** or **minute** display to highlight the hour or minute and activate the Up/Down Arrows. Touch the **Up/Down Arrows** to adjust the hour or minute. Touch **Apply** to save the new time, or **OK** to save and return to the **Home Screen**.

**NOTE:** Day and date autocodes normally change at midnight. A rollover time setting that is between 12:00 PM and 11:59 PM (noon to one minute before midnight) advances the day/date rollover so that it occurs before midnight, while a setting that is between 12:00 AM and 11:59 AM (midnight to one minute before noon) delays the day/date rollover so that it occurs after midnight.

The default rollover time is 12:00 AM (00:00 on the 24-hour clock.)

### Work Shifts

Use this screen to define shift codes. A day may be divided into a maximum of four shifts, with each shift code having a maximum of three characters. For a shift to be valid its code box must be filled in; shifts with empty code boxes are ignored. Shifts may be entered in any order, but will be sorted by the IJ3000 and displayed chronologically the next time this screen is accessed.
Auto Clean Setup (for Impulse Jet Heads w/ACS only)

Use the Auto Clean Setup screen to set the print head cleaning interval. The Auto Clean Setup screen is available only on IJ3000 systems configured to have at least one Impulse Jet print head with the auto clean feature.

To display the Auto Clean Setup screen:
1. From the Home Screen, touch the Control Panels button to open the Control Panels Menu.
2. On the Control Panels menu, touch the Auto Clean Setup button.

To set the cleaning interval:
1. Touch the hour or minute portion of the time to highlight it.
2. Touch the Up/Down Arrow buttons to increment and decrement the interval time. The interval can be set from 30 minutes to 24 hours, in 30-minute increments.
3. Touch the OK button to start the interval timer and return to the Home Screen.

In the illustration above, the print heads will be cleaned every 6 hours starting from the time the OK button is touched or the controller is rebooted. For example, if Auto Clean Setup was programmed at 7:00 a.m., the system would clean the print heads at 1:00 p.m., 7:00 p.m., 1:00 a.m., and 7:00 a.m.

**NOTE**: Print heads are not cleaned while the IJ3000 is turned off, but the interval timer continues to run. The timer is not reset (does not start over) when the IJ3000 is turned back on. This means that, using the example above, the print heads will be cleaned at 7:00 a.m., 1:00 p.m., 7:00 p.m., and 1:00 a.m. if the IJ3000 is on at those times, regardless of when or how long the IJ3000 might be turned off in between those times.

**NOTE**: To manually clean the print heads between programmed times go to the Purge Screen.

**NOTE**: The IJ3000 will initiate cleaning for Side 1 print heads; then 20 seconds later will initiate cleaning for Side 2 print heads.
Section 6: Message Functions

Creating a Print Message

A print message has one or more data fields containing a text or graphic element. Text fields may contain fixed text, variable text, a date code, a time code, or a product count. Graphic fields contain either a logo or a bar code.

NOTE: Please read “Moving Around the Edit Screen” on page 24 before continuing.

To create a print message:

**Step 1:** On the **Home Screen**, touch the **Messages** button. The Messages dialog box is displayed.

**Step 2:** On the Messages dialog box, touch the **New** button. The Edit Screen is displayed.
Edit Screen Controls and Features

Title Bar: The Title Bar shows the task for which the message is being created (in this case Task 1) and the name of the message. All new messages have the name "New" until they are saved.

Menu Button: Touch the **Menu** button to display the Message menu. From the Message menu, the user can:
- Create a new message.
- Open an existing message for editing or viewing.
- Save a message.
- Do a test print of a message.
- Undo all changes made to a message (Revert).
- Delete all fields from a message (Clear).
- Compute a message's ink consumption (Ink Usage).
- Return to the Home Screen (Exit).
- Touch **Close Menu** or press the **ESC** key to close the menu without taking any action.

Save Button: Touch the **Save** button to save any changes made to the print message currently in the editor. A dark blue Save button indicates changes made to the message have not yet been saved. The button is "grayed out" when no changes have been made or the changes have been saved.

Product Setup Button: Touch the **Product Setup** button to:
- Set the product's length.
- Set the print margins.
- Set the print resolution (dpi).
- Select print options.

Status Indicators:
- Displayed when **Test Print** is selected from the Message menu.
- Displayed when the message in the editor is configured to print upside down.
- Displayed when the message in the editor is configured for repeat print.
- Displayed when the message in the editor has an attachment.

Side 1/Side 2 Buttons: Touch **Side 1** or **Side 2** to switch the editor to the corresponding side of the print message. The button that appears pressed or pushed indicates which side is currently displayed. If the IJ3000 is not configured for two-sided printing the Side button that is not needed is "grayed out" and inactive.

**NOTE:** When the IJ3000 is properly configured, **Side 1** is always the near side of the conveyor, **Side 2** is always the far side.

Print Head Lines: A print message being created or edited is displayed on the Print Head Lines. One line is shown for every print head in the IJ3000's configuration. All fields or parts of a field on a print head line are printed by the line's corresponding print head.
Fonts Button: Touch the Fonts button to select the font for the next field to be added to the print message, or to change the font of an existing field. The name of the current font selection is displayed on the button.

Text Field Properties Button: Touch the Text Field Properties button to change the properties of a new or existing fixed text field. This button is active and functional only when a fixed text field is selected.

Time Code Button: Touch the Time Code button to add a time code to a print message, or to edit an existing time code.

Date Code Button: Touch the Date Code button to add a date or expiration date code to a print message, or to edit an existing date or expiration date code.

Product Count Button: Touch the Product Count button to add an incrementing or decrementing product count or pallet count to a print message, or to edit an existing count.

Variable Field Button: Touch the Variable Field button to add a variable field to a print message, or to edit an existing variable field.

Logo Button: Touch the Logo button to add a logo to a print message, or to exchange an existing logo for another one.

Bar Code Button: Touch the Bar Code button to add a bar code to a print message, or to modify an existing bar code.

Message Attachment Button: Touch the Message Attachment button to attach a file or text string to a print message. This button is shown only when the COM1 or COM2 function is set to SATO 8485SE, Zebra, or Message Attachments. See “Serial Port Setup” on page 36 for instructions on configuring the COM port.

Next Field Button: Touch the Next Field button to select a field for review or editing. The fields are selected one after another in the order in which they were added to the print message. As an editing aid when working with small fonts, any text the selected field contains, whether it is fixed text, a date or time code, bar code data, etc., is displayed in a text box at the bottom of the screen. A button to the left of the text box identifies the field type; touch the button to open a Field Properties dialog box for viewing or editing the field’s properties. For more information see “Editing Fields” on page 60.
Step 3: Set up your product. Touch the **Product Setup** button to display the Product Setup dialog box:

Enter the product's length, and the left margin for sides one and two, if applicable.

Touch the **Print Properties** tab. Use the up/down arrows to select the desired print resolution: 100, 150, 200, or 300 dots per inch (dpi) for Impulse Jet, or 4 to 25 dpi for Integrated Valve. Thermal Jet print heads print at a fixed 300 dpi.

**NOTE:** Bar codes must use a resolution of 200 dpi.

**Character Width** is used to change the width of all text fields within the message. Available character widths for Impulse Jet and Integrated Valve print heads are 25, 33, 50, 66, 75, 100, 150, 200, 300, 400, 500, and 600 percent. Thermal Jet print heads can print at character widths of 25, 33, 50, and 100 percent.

**NOTE:** The Character Width setting should never be less than 100% when printing with Integrated Valve print heads. If the overall message length needs to be reduced increase the Resolution (dpi) instead. The character width determines the number of printed columns in a character. With the low horizontal print resolution of Integrated Valve heads, reducing character width to less than 100% results in missing columns and distorted characters.

Touch the **Print Options** tab to select the desired print options.

Select **Side 2 = side 1** to automatically copy to side 2 all fields entered on side 1. The **Side 2 = side 1** option is available only when both sides have the same number of vertical print dots.

Select **Task 2 = task 1** to automatically copy the message from Task 1 to Task 2. This option is only available when grouping is turned on.

Select **Print upside down** to print the entire message upside down.

Select **Repeat print at...** when printing on continuous material, and specify the print...
interval (the interval box becomes active when Repeat print is selected). The print interval is defined as the distance from the start of one print to the start of the next.

Select Print n times to automatically cancel printing after the message has printed a specified number of times. The radio buttons become active when Print n times is selected. Select the value entry box and enter the number of times the message is to print (from 1-9999), or select Prompt to have the IJ3000 ask for the number of prints when the message is selected to print. This option is often used with Message Lookup when a message is to print just once. See “Serial Port Setup” on page 36 for an explanation of Message Lookup.

Touch the OK button to save the settings and close the Product Setup dialog box.

**Step 4:** Select the desired font for the first field. Touch the Font button to display the list of available fonts, highlight the selection, and touch the OK button.

**Step 5** Add data fields to the print message, changing the font (as needed) before the addition of each new field.

**Adding a Text Field**

To add a text field to the print message, move the crosshairs pointer to the desired field location and begin typing. The text is displayed (in light blue) on the Edit Screen as it is typed. It is also displayed in a box that appears at the bottom of the screen. To start a new line (a text field may have up to ten lines of text), press and hold the Ctrl key and press Enter. When finished, press Enter. (The field's color changes to red.) If the field is not exactly where it should be, use the arrow keys to reposition it. Press Enter again when the field is at the desired location. (The field’s color is now dark blue.)
Adding a Date Code

To add a date code to the print message, move the crosshairs pointer to the desired location and touch the **Date Code** button; the Insert Date Code dialog box is displayed. Select a format for the date code from the list and, if the date code is for a future date, enter the number of days or months until that date in the **Date offset** box.

Touch the **OK** button to close the dialog box and insert the date code into the print message.

If the date code is not exactly where it should be, use the arrow keys to reposition it. Press **Enter** when the date code is at the desired location.

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Adding a Time Code

To add a time code to the print message, move the crosshairs pointer to the desired location and touch the **Time Code** button; the Insert Time Code dialog box is displayed. Select a format for the time code from the list, then touch the **OK** button to close the dialog box and insert the time code into the print message.

If the time code is not exactly where it should be, use the arrow keys to reposition it. Press **Enter** when the time code is at the desired location.
Adding a Product or Pallet Count

The IJ3000 can print increasing or decreasing item and pallet counts, with or without leading zeros, in numeric or alpha format. A numeric count may be up to nine digits long; an alpha count may be up to seven characters long.

**Product count:** To add a product count to the print message, move the crosshairs pointer to the desired location and touch the **Product Count** button; the Insert Count dialog box is displayed (see above left).

**Increasing count:** Enter a **Stop at** value that is greater than the **Start at** value.

**Decreasing count:** Enter a **Start at** value that is greater than the **Stop at** value.

Default count properties are to print leading zeros and to increment or decrement the count by 1. To print other than a basic incrementing or decrementing count touch the **Options** button to expand the dialog box (see above right).

**Pallet count:** To make the count a pallet count touch the **Pallet count** check box. When **Pallet count** is checked the **Items per pallet** value entry box becomes active; enter the number of items per pallet. A pallet count is incremented or decremented every $n$ items, where $n$ is the number of items per pallet.

**Alpha count:** To count with letters instead of numbers touch the **Alpha count** check box. When **Alpha count** is checked, the contents of the **Start at** and **Stop at** boxes change from numbers to their equivalent alpha values.

There are two alpha count formats. Use the **Print leading zeros** check box to select the format desired.

1. **Print leading zeros** checked. When printing leading zeros, $A = 0$ by definition, so $B = 1$, $C = 2$, etc. The counting sequence is $AB$, $AC$, $AD$, … $AY$, $AZ$, $BA$, $BB$, $BC$, …

2. **Print leading zeros** not checked. Without leading zeros, $A = 1$, $B = 2$, $C = 3$, etc. The counting sequence is $A$, $B$, $C$, … $Y$, $Z$, $AA$, $AB$, $AC$, …

**Count by:** A product count is normally increased or decreased by 1 after every print cycle. To increase or decrease the count by a value other than 1, enter that value in the **Count by** value entry box.
Touch the OK button to close the dialog box and insert the product count into the print message. If the count is not exactly where it should be, use the arrow keys to reposition it. Press Enter when the count is at the desired location.

Adding a Variable Field

A variable field is a text field whose contents may change from use to use or print to print. The data printed may be specified by the user, or come through the COM1, COM2, or Ethernet ports.

To add a variable field to the print message, move the crosshairs pointer to the desired location and touch the Variable Field button; the Insert Variable Field dialog box is displayed.

- Select the data source:
  - **User**: Select User if the variable field data is to be entered by the operator when the message is selected to print.
  - **Data 1 - Data 10**: Select Data 1 through Data 10 to print the same data in multiple locations within a message, as on opposite sides of a box. Each variable field given the same Data 1-10 source, Data 1 for example, will print the same thing. When the variable field using Data 1-10 is given a field name the user is prompted to enter or change the data when the message is selected to print. If the field is not given a field name whatever is in the selected data source will print as is. The maximum field length must be set for each location as each field may use a different font. Up to ten different data fields can be placed in multiple message locations.
  - **COM1, COM2**: Select COM1 or COM2 when the data to be printed is from an external device, such as a scale or bar code scanner, hooked up to one of the IJ3000’s serial ports. Multiple variable fields can use COM1 or COM2, but all will print the same information.

- Enter a field name. The field name identifies which variable field gets what data when User or Data is selected as the data source. Named variable fields may have their data changed "on the fly" by the user while a message is printing (See “Changing Variable Field Data” on page 68). However, "on-the-fly" changes are not available when printing with Thermal Jet print heads.
- Enter a maximum field length to reserve space within the print message for the variable field.
• Touch the OK button to close the dialog box and insert the variable field into the print message. Variable fields are represented on the Edit Screen by a string of Xs. If the field is not exactly where it should be, use the arrow keys to adjust its position. Press Enter when the field is at the desired location.

Adding a Logo

To add a logo to the print message, move the crosshairs pointer to the desired location and touch the Logo button; the Insert Logo dialog box is displayed.

To select a logo, use the up/down arrows to scroll through images of the logos available. Alternately, touch the Select Logo... button to select a logo from a list of logo names. Touch the OK button to close the dialog box and insert the logo in the print message.

If the logo is not exactly where it should be, use the arrow keys to reposition it. Press Enter when the logo is at the desired location.

NOTE: To select, display, and print a logo properly using Thermal Jet print heads, the logo file must reside on both the IJ3000 controller and the print head(s). For step-by-step instructions on uploading a file to a print head, see "Appendix H: Uploading Files to the Print Head and File Management" in document No. 5780-320, "Operations Manual, Thermal Jet Ink Jet System", which is shipped with Thermal Jet print heads.
Adding a Bar Code

To add a bar code to the print message (Impulse Jet & Thermal Jet only), move the crosshairs pointer to the desired location and touch the Bar Code button; the Insert Bar Code dialog box is displayed.

- Touch the Bar Code Type control to display a list of available bar code types and make a selection.
- Choose the source of the bar code data:
  - Fixed (default selection): Select Fixed if the bar code data never changes.
  - User: Select User if the bar code data is to be entered when the message is selected to print. When User is selected a User prompt text box is added to the Bar Code dialog box (see below, left). Text entered in the box is prefixed with "Enter the", terminated with a ':' (colon), and used to prompt the user for the bar code data when the message is selected to print. For example, if "bar code number" is entered into the User prompt box, when the message is selected to print the system will prompt, "Enter the bar code number:" (see below, right).
  - COM1, COM2: Select COM1 or COM2 when the bar code data comes from an external device, such as a scale or scanner, attached to the IJ3000’s COM1 or COM2 serial port. To use COM1 or COM2 the serial port has to be configured as External Input (see “Serial Port Setup” on page 36). Multiple bar codes in the same print message can use COM1 or COM2, but all will print the same data.

**COM1, COM2: Select COM1 or COM2 when the bar code data comes from an external device, such as a scale or scanner, attached to the IJ3000’s COM1 or COM2 serial port. To use COM1 or COM2 the serial port has to be configured as External Input (see “Serial Port Setup” on page 36). Multiple bar codes in the same print message can use COM1 or COM2, but all will print the same data.**

**NOTE:** The bar code data printed is that which was last received at the specified serial port at the time the message is selected to print, and the data cannot be changed “on the fly.” To change the bar code data without changing the print message first send the new data, then reselect the message to print.

**Data 1 - Data 10:** Select Data 1 through Data 10 to print the same bar code in multiple locations within a message, such as on opposite sides of a box. The bar code data is supplied from the Data 1 - 10 source selected.

**Note:** These Data 1 - 10 sources are the same ones described in “Adding a Variable Field” on page 52. If a bar code and variable field are both set to use the same Data 1 - 10 source they will print the same information; once in bar code form and once as text.
**Controller**

Section 6: Message Functions

**Format**: Select **Format** if the bar code is to contain time or date information. When **Format** is selected a **Format** box and **Date** and **Time** buttons are added to the Bar Code dialog (see illustration, right). The **Format** box accepts regular text inputs entered from the keyboard, as well as date and time codes selected from the lists of predefined date and time formats. Touch the **Date** button for the list of date code formats; touch the **Time** button for the list of time code formats. Data and time formats not on the lists can be created by mixing keyboard text inputs with selections from the time and date format lists.

Format data is interpreted as it is entered, and the results are shown in the **Bar code data** box at the top of the dialog box. The bar code data, as it is after the format is interpreted, must meet the requirements of the selected bar code type with regard to the type and number of characters or digits. Examples: a GTIN-12 (UPC-A) bar code must be 11 digits with numbers only; a GTIN-14 (ITF-14) code must be 13 digits, also with numbers only. To the right is the date (MMDDYY) and time (HHMM) in an I 2 of 5 bar code. The date and time in the example is May 12, 2011, at 7:57 a.m.

- Select the bar code **Magnification** factor. (Not applicable to all bar code types.)
- Enter the **Bar code data**. Except for Code 39, the IJ3000 automatically calculates the checksum digit and adds it to the end of the bar code data.

**NOTE**: With the exception of the **Format** data source, bar code data must be entered for all bar codes regardless of the data source selected. With the **Format** data source the bar code data is generated automatically as the format is entered. With **Fixed** data the data entered is the actual data printed. For all other data sources the data entered is not actually printed, but is used to create a sample bar code which serves as a place holder for the actual bar code while the message is being created or edited. The data that actually prints is substituted for the place-holder data when the message is selected to print.
• A human readable element is printed with the bar code by default. If your bar code is not to include human readable touch the Properties button, open the Human readable fonts list, and select None. Touch OK to close the Bar Code Properties dialog box.

• Touch the OK button to close the bar code dialog box and insert the bar code into the print message. If the bar code is not exactly where it should be, use the arrow keys to reposition it. Press Enter when the bar code is at the desired location.

The following section describes how to adjust barcodes to accommodate variations in ink bleed on different substrates.

Measuring Ink Bleed: Ink bleed can be easily measured for various substrates by printing a message that contains a "Measure ink bleed" bar code field. Insert the bar code field by touching the bar code field button at the bottom of the Edit Screen, then selecting the Measure ink bleed bar code type from the drop-down list. Print the message on a sample of the substrate to be used in the application and allow it to bleed for at least 24 hours before reading the measurement.

The measurement is determined by inspecting the printed bar code. The numbers below the bar code represent the number of printed columns separating each set of bars. The correct amount of bleed is determined by identifying the first set of bars that have not bled together. The number below the set of bars determined to have the correct ink bleed is the "Ink bleed measurement". In the example, the bleed measurement is 5 (columns).
When the measurement has been determined it can be set in all bar codes printed on the substrate. The measurement is set in the **Bar Code Properties** dialog box. From the Bar Code dialog touch the **Properties...** button; the **Ink bleed measurement** setting is the right most property (see illustration, right). The factory default settings are based on the ink type selected.

### Adding a Message Attachment

A message attachment is a file or text string that is appended to a print message when the message is created or edited. The attached file or text string is then sent out one of the IJ3000’s serial ports when the message is selected to print. Message attachments can be used to signal or control devices external to the IJ3000 such as PLCs, PCs, label applicators, Linx printers; even another IJ3000.

Message attachments are possible only when **SATE 8485SE, Zebra, or Message Attachments** is selected as the function for at least one of the IJ3000’s two serial ports (see “Serial Port Setup” on page 36 for instructions on configuring the serial ports), which causes the **Message Attachment** button to appear on the Edit Screen.
To add an attachment to the print message touch the **Message Attachment** button; the Message Attachments dialog is displayed.

- Select the attachment type: **File** or **Text**.
  - If **File** is selected, touch the **Select file** combo box to display a list of available files. Select a file from the list.

  For a file to appear on the list it must be located in the **alps** folder on the controller, and it must have a `.alp` extension. It may be a text or binary file, but it must have a `.alp` extension or it won’t appear on the list. Files can be uploaded to the controller via Ethernet or from a USB memory device. Files with a `.alp` extension are automatically placed in the **alp** folder when uploaded via Ethernet, but must be manually placed in the folder when uploaded from a USB memory device. See “Appendix G: Transferring Logo Files” for details.

  - If **Text** is selected the dialog box changes slightly: a text entry box and a **Clear** button replaces the **Select file** combo box.

  The text entered in the box is sent out the selected serial port when the message is selected to print. If the text needs to be terminated with a carriage return/line feed enter “\r\n”. A text attachment can have a maximum of 255 characters, including line terminating characters.

  - Select the attachment’s destination: touch the **Send attachment to** combo box to select one of three possible choices:
    - **Task Default**: the attachment is sent out the serial port that corresponds to the task used to print the message. That is, if the message is printing on Task 1 the attachment is sent out COM1, if the message is printing on Task 2 the attachment is sent out COM2. The Task Default selection is useful in dual task applications where a print message may be printed on either task.
    - `<selection> @ COM1`: `<selection>` is the COM1 function selected during system set up: **SATO 8485SE**, **Zebra**, or **Message Attachments**. When a COM1 destination is selected the attachment is sent out COM1 regardless of which task is used to print the message.
    - `<selection> @ COM2`: `<selection>` is the COM2 function selected during system set up: **SATO 8485SE**, **Zebra**, or **Message Attachments**. When a COM2 destination is selected the attachment is sent out COM2 regardless of which task is used to print the message.

  - Touch the **OK** button to close the dialog box and add the attachment to the print message.
Step 6  Save the print message. Touch the Save button to display the Save dialog box.

Enter a unique name for the message and touch the Save button.

Editing a Message

From the Home Screen:
1. Touch the Messages button. The Messages dialog box is displayed.
2. Select the message you wish to edit from the list, or type the message name in the Message box.
3. Touch the Open button. The Messages dialog box closes and the Edit Screen is displayed with the selected message in the edit window.

From the Edit Screen:
1. Touch the Menu button.
2. On the menu, touch the Open button. The Messages dialog box is displayed.
3. Select the message you wish to edit from the list, or type the message name in the Message box.
4. Touch the Open button. The Messages dialog box closes and the message selected is displayed in the edit window.
Editing Fields

A field must be selected before it can be edited. When selected, all field types, except text fields, are displayed in red and outlined by a black box. When a text field is selected, it is first displayed in light blue. The light blue color indicates the text in the field can be edited. Press Enter and the field color changes to red, indicating the field can be moved.

A field can be selected by touching the Next Field button, by pressing the Tab key, or by touching the field directly. When using the Next Field button or Tab key, the fields are selected one after another in the order in which they were added to the print message.

When a field is selected, the background of its corresponding field type button becomes dark gray to identify the field type. If the field contains text, the field type button moves to the left side of the display and a text box containing the field’s text is displayed at the bottom of the screen. (See the following examples.)

Release a selected field by pressing the Enter key, or by selecting another field.
Editing a Text Field:
1. Select the field; its color changes from dark blue to light blue.
2. To edit the existing text:
   • Use the **Left** and **Right Arrow** keys to move the cursor to the edit point.
   • Press the **Backspace** key to delete characters to the left of the cursor.
   • Press the **Delete** key to delete characters to the right of the cursor.
   • Insert new text at the cursor point by typing.
3. To completely replace the existing text:
   • Press the **Enter** key or touch the **Move** button at the lower right corner of the screen; the field’s color changes from light blue to red.
   • Type the new text. The new text replaces the old text.
4. To change a text field’s color from red to light blue so that its text may be edited, touch the **Edit** button at the lower right corner of the screen.
5. To release the field, press the **Enter** key once if its color is red; press it twice if its color is light blue.

Editing All Other Field Types:
1. Select the field; its color changes from dark blue to red.
2. Touch the corresponding field type button (the button with the dark gray background); the field’s Edit dialog box is displayed.
3. Make all desired changes.
4. Touch the **OK** button to close the dialog box and view the changes. Touch the **Cancel** button to discard all changes and close the dialog box.
5. Press **Enter** to release the field; its color changes from red to dark blue.

Deleting a Field:
1. Select the field; for a Text field, press **Enter** after it’s selected. The field color will change from dark blue to red.
2. Press the **Backspace** or the **Delete** key.

Changing Field Properties:

**Text Field:**

1. Select the field; its color changes from dark blue to light blue.
2. Touch the **Text Field Properties** button; the Field Properties dialog box is displayed.
3. Change the field’s properties as desired.
4. Touch the **OK** button to close the dialog box and view the changes. Touch the **Cancel** button to discard all changes and close the dialog box.
5. Press **Enter** twice to release the field; its color changes from light blue to red to dark blue.

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**Field Properties**

**Character traits**

- **Width:**
  - 100%
- **Spacing (columns):**
  - 6

**Miscellaneous**

- Reverse text.
- Print upside down.
- Print draft mode.
All Other Field Types:
1. Select the field; its color changes from dark blue to red.
2. Touch the corresponding field type button (the button with the dark gray background); the field's Edit dialog box is displayed.
3. Touch the Properties... button; the Field Properties dialog box is displayed.
4. Change the field's properties as desired.
5. Touch the OK button to close the Field Properties dialog box. Touch the Cancel button to close the dialog box while discarding all changes.
6. Touch the OK button to close the Edit dialog box and view the changes. Touch the Cancel button to discard all changes and close the Edit dialog box.
7. Press Enter to release the field; its color changes from red to dark blue.

**Character Width Trait** will adjust the width of all characters in the selected text field. The factory default character width settings will produce characters and logos that are proportional to each print head type:

<table>
<thead>
<tr>
<th>Default Character Width</th>
</tr>
</thead>
<tbody>
<tr>
<td>Print Head Type</td>
</tr>
<tr>
<td>-----------------</td>
</tr>
<tr>
<td>I.V.</td>
</tr>
<tr>
<td>96, 192, 224, 352</td>
</tr>
<tr>
<td>384, 768</td>
</tr>
<tr>
<td>Thermal Jet</td>
</tr>
</tbody>
</table>

**NOTE:** The Character Width setting should never be less than 100% when printing with Integrated Valve print heads. If the overall message length needs to be reduced increase the Resolution (dpi) instead. The character width determines the number of printed columns in a character. With the low horizontal print resolution of Integrated Valve heads, reducing character width to less than 100% results in missing columns and distorted characters.

**Print Draft Mode**: In draft mode, only every other column prints.

**Changing a Field's Font:**
1. Select the field.
2. Touch the Fonts button; the Fonts dialog box is displayed with the current font selection highlighted.
3. Select the new font.
4. Touch the OK button to close the Fonts dialog and view the change. Touch the Cancel button to discard the change and close the dialog box.
5. Press Enter to release the field.
Message Zoom

On tasks configured with IJ768 or IJ384 graphics print heads, or Thermal Jet print heads, a Zoom button on the right end of the Edit Screen’s title bar expands the edit window to full screen, and magnifies the print message so that fine details may be seen. On the IJ3000-HH controller the Zoom button is located just below the lower right corner of the edit window. See illustrations below.

When zoomed in, fields may be selected, moved and deleted; and text fields may be added or edited. Time and date codes, product counts, variable fields, logos, bar codes and message attachments cannot be added to the message when zoomed in. Use the Zoom button or the ESC key to return to the normal Edit Screen.

Edit Screen Keyboard Shortcuts

- **Ctrl X** Cut the selected field from the print message.
- **Ctrl C** Copy the selected field.
- **Ctrl V** Paste (insert) the last field cut or copied at the current pointer position.
- **Ctrl S** Save all changes made to the print message.
- **Ctrl O** Open a message for editing or viewing.
- **Ctrl N** Create a new print message.
- **Tab** Move from field to field, or to the first field if no field is currently selected.
- **F1** Scroll the edit window left.
- **F2** Scroll the edit window right.
- **F5** Scroll the edit window up (only when zoomed in).
- **F6** Scroll the edit window down (only when zoomed in).
- **F4** Show the extended lowercase character dialog.
- **F8** Show the extended uppercase character dialog.
Creating and Editing a Group Message

When the system has been set up in group mode, group messages can be created. The edit screen can be entered from either Task 1 or Task 2. Touch **Side 1**, under **Task 1**, and create the desired message. Repeat for **Side 2** under **Task 1**, and for **Side 1 and 2** under **Task 2**. When this message is saved it will be saved as one group message. This message can no longer be opened without the system being set up for groups.

Group messages cannot be opened in the editor if the system is not set up for groups.

**Estimating Ink Consumption**

A utility available on the Edit Screen estimates a print message’s ink consumption. To display the estimated ink consumption for the message being created or edited, select **Ink Usage** from the Messages Menu.

Ink consumption is reported as the estimated number of times the *entire* message will print per five gallons of ink for an Integrated Valve task, 500 mL of ink for an Impulse Jet task, or 40 & 350 mL of ink for a Thermal Jet task. All fields on all sides of a print message are included in the calculation. Ink consumption is calculated by multiplying the average drop volume by the total number of dots in the printed message.
Side 2 = Side 1: When the Side 2 = Side 1 option is selected, the total number of dots is determined by counting the number of dots on Side 1 of the message, then doubling it.

Groups: When the Group task 2 with task 1 option on a dual task system is selected, and both tasks are of the same print technology (both are Impulse Jet, for example), the dots in both tasks are counted and used in the ink consumption calculation. For mixed technology groups (task 1 is Impulse Jet and task 2 is Thermal Jet, for example) ink consumption is calculated for the currently displayed task only.

Printing a Message

1. Touch the Print button at the top of the Home Screen to access print options, then touch the Print ... button. Or, touch the Print ... button at the bottom left of the screen.
2. Type in a message name, or touch a message name on the list, and touch the Print It button.

When a message with one or more count codes is loaded for printing, a dialog box is displayed showing the current value of the count and allowing the operator to preset
the count to any value within its defined limits. For messages with two or more counts, separate boxes are displayed, one after another, for each count.

3. To stop printing at any time, open the print options list and touch Cancel Print. The system will prompt the user to confirm.

Deleting a Message
1. Touch the Messages button on the Home Screen.
2. On the Messages screen, type in a message name or touch a message name on the list.
3. Touch the Delete button. When prompted to confirm, touch Yes.

Making Adjustments During Printing
Two buttons on the Home Screen allow for quickly adjusting product counts and changing variable field data in the current print message.

NOTE: Product counts and variable fields cannot be directly changed in messages printed on Thermal Jet print heads. Instead, re-select the message to print, and enter the new count value or variable field data when prompted.
Adjusting Product Counts

To adjust product counts for the current print message, touch the **Edit Counts** button on the Home Screen. The Product Counts dialog box is displayed:

![Task 1 Product Counts](image)

The "Total Count of All Products Printed" is a non-printing count that is incremented every print cycle. Touch the **Reset** button to reset this count to zero.

Touch the **Adjust Print Counts...** button to change the value of any printable count the current print message may have. If the current message has no counts, the **Adjust Print Counts...** button is grayed out.

Touch the **OK** button to close the dialog box and return to the Home Screen.

When the **Adjust Print Counts...** button is touched, and the current print message contains one or more counts, the Product Count Input dialog box is displayed:

![Task 1: Product Count Input](image)

To change the product count, touch the **Next** box, type in the new count, and press **Enter**. Enter a value lower than the count's defined minimum and it changes to the minimum. Enter a value greater than the defined maximum and it changes to the maximum.

To reset a count to its starting value, touch the **Next** box, then touch the **Reset** button. Touch the **OK** button to confirm the change and return to the Home Screen, or if the message has more than one count, to go to the next count.

Touch the **Cancel** button to close the dialog box and return to the Home Screen without making any changes.

**NOTE**: The **Item Count** on the Pallet Count dialog is a count internal to the pallet count. It tracks the current number of items on the pallet. When this count reaches the defined items per pallet, the pallet count is incremented. This Item Count does not print. It is provided for those who want to print a pallet count only. If both a pallet count and an item count (for example, BOX 5 OF PALLET 259) are being printed, a separate Product Count Input dialog box will be shown for each count. To keep the item-pallet counts properly synchronized, the printable Item Count (‘4’ in the left illustration above) must match the Pallet Count item count (‘4’ in the right illustration above).
Changing Variable Field Data

To change the data printed in a User Variable Field or Data1-10 Variable Field, touch the Edit Variable Fields button. The Variable Field Input dialog box is displayed:

![Variable Field Input Dialog Box]

Type in the new data. Touch the OK button to confirm the change and return to the Home Screen, or if the message has more than one variable field, to go to the next field. Touch the Cancel button to close the dialog box and return to the Home Screen without making any changes.

NOTE: This feature is not available when printing with Thermal Jet print heads.
Section 7: Utility Functions

User Access Control

Access to any or all of the various IJ3000 functions may be controlled by means of a user password. Which functions are made accessible to everyone and which are password protected is set on the User Access Screen. The password is also set or changed from the User Access Screen. To display the User Access Screen touch the Control Panels button on the Home Screen, then the User Access button.

The controls for setting the access level, and setting or changing the password, are in the User Access box at the screen’s upper left. The rest of the screen mimics the Home Screen, and shows which functions are accessible and which are locked out under the different access levels.

Setting the Access Level

Touch the Access Level combo box to select the access level:
**Open Access:** Password protections is turned off, and all IJ3000 functions are available to everyone.

**Restricted Access:** The Print, Messages, Control Panels, and Time & Date buttons are locked. The operator can still pause and resume print, change the print message (but not cancel it), edit print counts and variable fields in the current print message, and check system status.

**Closed Access:** All buttons except the Status button are locked. The operator can only check system status.

**User Defined:** The user determines which buttons on the Home Screen are locked. Touch an unlocked button to lock it, touch a locked button to unlock it. The illustration shows the Messages, Control Panels, and Time & Date buttons are locked, denying access to all system setup functions, but allows the operator to pause and resume print, change or cancel the print message, edit print counts and variable fields for the current print message, and check system status.
Changing the Password

The factory-set password is **Manager**. To change the password touch the **Change Password** button; the Change Password dialog is displayed:

![Change Password Dialog]

Enter the old password ("Manager" if changing the password for the first time), the new password, and then the new password again. Passwords are case sensitive, can be up to 16 characters long, and may contain any alphanumeric character, symbol, or punctuation mark.

When any IJ3000 controller functions are password protected, the **Show/Hide Menu** button on the Home Screen is replaced by a smaller **Show/Hide Menu** button, and a **Lock/Unlock** button. The Home Screen also indicates which functions are password protected by displaying a small lock symbol on the locked buttons.

![Home Screen with Lock/Unlock Buttons]

Touch the **Unlock** button to unlock the protected functions. The controller responds by requesting the password. Enter the password and touch the **OK** button, or press the **Enter** key on the keyboard.

![Enter Password Dialog]

Touch the **Lock** button to lock the controller against unauthorized access.
Status Screen

To display the Status Screen, touch the Status button on the Home Screen.

Touch the buttons along the bottom of the status window to display the current status of Print Task 1, Print Task 2 (on two-task systems), the optional I/O card (if one is installed) and system Memory Usage. Indicators on the buttons give an “at a glance” indication of print task status and memory usage.

- A green check mark indicates normal print task operation or memory usage.
- A yellow dash indicates an item needs attention, touch that button to see the details.
- A red ‘X’ indicates a non-operational print task or maximum memory usage; touch the button to view the details.

The illustration above shows the status display for an Impulse Jet task. Status displays for other task types (Integrated Valve or Thermal Jet) are similar, showing status information common to all task types, plus task-specific information. Illustrations and descriptions of the Integrated Valve and Thermal Jet status displays appear later.

All print task status indicators are updated once every two seconds. Indicators common to all print task types are:

- Indicates the task photocell is not blocked.
- Indicates the task photocell is blocked.
- Indicates the task is not ready to print. The print buffer is empty or print is paused.
- Indicates the task is ready to print. A print message is in the print buffer and print is enabled (not paused).

Line speed: 150 ft/min

When using an external encoder, displays the line speed as measured by the encoder. When using an internal encoder, displays the internal encoder line speed setting.

Displays status information not otherwise represented by other on-screen indicators.
## Print Task Status - Impulse Jet

Impulse Jet specific indicators give ink delivery system status:

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Print head temperature</td>
<td>✅</td>
<td>Indicates all print heads in the task’s daisy chain are at operating temperature.</td>
</tr>
<tr>
<td>Print head temperature</td>
<td>❌</td>
<td>Indicates one or more print heads in the task’s daisy chain are not at operating temperature. Look at the &quot;At Temperature&quot; LED on the back of the individual print heads to see which print head is not &quot;at temp.&quot;</td>
</tr>
<tr>
<td>Ink supply</td>
<td>✅</td>
<td>Indicates the ink supply is OK.</td>
</tr>
<tr>
<td>Ink supply</td>
<td>❌</td>
<td>Indicates an <strong>Ink Low</strong> condition: The CIDS3000 Ink Delivery System's reservoir is out of ink.</td>
</tr>
<tr>
<td>Ink supply</td>
<td>❌</td>
<td>Indicates an <strong>Ink Out</strong> condition: One or more print heads in the task’s daisy chain have an empty ink reservoir. Printing stops.</td>
</tr>
<tr>
<td>Ink waste; pump</td>
<td>✅</td>
<td>Indicates the waste bottle on the CIDS3000 is not full, and the ink pump is supplying sufficient ink to the print heads.</td>
</tr>
<tr>
<td>Ink waste; pump</td>
<td>❌</td>
<td>Indicates the waste bottle on the CIDS3000 is full and needs to be changed, or the ink pump has run continuously for more than ten seconds (indicating a possible ink line break) and has shut down. A look at the waste bottle should determine which fault occurred. The print head Auto Cleaning System is disabled in either case.</td>
</tr>
</tbody>
</table>
Print Task Status - Integrated Valve (I.V.)

The I.V. print task status indicators for product detect, printing and line speed are the same as those for Impulse Jet and WaxJet print tasks. Additional indicators show the status for up to two IDS3000 Ink Delivery Systems:

- **Ink level**: 
  - Indicates the ink supply is OK.
  - Indicates an **Ink Low** condition.
  - Indicates an **Ink Out** condition.

- **Ink lines**: 
  - Indicates the ink lines are OK.
  - Indicates a broken ink line.

- **Pressure (psi)**: 
  - Indicates normal ink pressure (greater than 10 psi).
  - Indicates low ink pressure (less than 10 psi; white characters on a red field).
Print Task Status - Thermal Jet

The Status Screens below show a three print head daisy chain, two TJ500s and one TJ1000. The first two print heads (Head 1 & 2) are connected properly and communicating with the IJ3000. The third print head has not been properly connected.

One button for each print head/print cartridge in the daisy chain. Touch button to display status for that print head & cartridge.

Heads 1 & 2 are TJ500s

Head 3 is a TJ1000 - one button for each print cartridge

List of fonts and logos on the print head

Indications that head 3 is improperly connected or not communicating with the controller

Red X on buttons

Font and logo list is empty

Ink cartridge not detected

No date & time

No print head firmware version number
I/O Status

The I/O Status Screen becomes available when a function is assigned to one or more of the I/O channels. (See the IJ3000 Board Kit Installation Instructions, p/n 5760-392N, included in the I/O Board Kit, for directions on setting up the I/O card.) Indicators on the I/O Status Screen show the current state of the I/O card’s relay outputs and isolated inputs, and are updated every two seconds.

Relay Output Indicators:

Indicates the output function is undefined, or “None”.

Indicates the relay is de-energized (common contact and normally closed contact are red).

Indicates the relay is energized (common contact and normally open contact are green).
Input Indicators:

Indicates the input function is undefined, or "None".

Indicator is off (gray); the input signal is inactive.

Indicator is on (green); the input signal is active.

Manual Control of Relay Outputs
An output relay assigned the Manual On/Off function may be manually energized and de-energized from the I/O Status screen by touching the relay's on-screen indicator. Touch it once to energize the relay; touch it again to de-energize it.

Memory Usage
Memory Usage displays the percentage of available flash memory and RAM that is currently being used.
Preventive Maintenance Timer

A 2000 Hour Preventative Maintenance Timer tracks elapsed print time. The timer’s progress can be seen in the Status messages box on the Status Screen.

When the timer reaches zero, a dialog box is displayed, reminding the user that preventive maintenance is due.

Also displayed on the Home Screen, to the right of the ink level indicators, is a small image of a wrench. The wrench remains as a reminder that maintenance is due; it disappears when the maintenance timer is reset.
To reset the timer, open the System Utilities Screen, choose the **Reset maintenance timer** and touch **Do Function**.

![System Utilities](image)

When prompted, enter the reset code and touch **OK**, or press **Enter** on the keyboard. (The reset code is "reset it!"

![Enter Code](image)

When the correct code is entered, a dialog box confirms that the timer has been reset.

![Code Accepted](image)
Print Head Flushing System (Non-Porous Integrated Valve Systems Only)

NOTE: This feature requires installation of the Flushing System to operate.

Flushing the ink from the print heads on a non-porous IJ3000 Integrated Valve system prior to a long-term system shut down prevents the print head orifices from becoming clogged with dry ink, and makes restarting the system much easier.

To access the Print Head Flushing Screen:

1. On the Home screen touch the Print button at upper right to open the Print Menu.
2. Touch the Flush Print Heads button on the Print Menu to open the Print Head Flushing Screen.

Flushing With Conditioner

Flush with conditioner prior to a long-term system shut down.

1. All print heads on both tasks, if applicable, automatically purge at the end of the flushing sequence. Place an absorbent cloth, or some other means of capturing the discharge, in front of each print head.
2. Go to the Print Head Flushing Screen and select the Flush with: Conditioner radio button.
3. Select the Cycles box and enter the number of cycles required. The number of cycles needed depends on the number and types of print heads in the system's daisy chains. The default is 5, which should be sufficient to flush four IV18 Dot print heads. Enter a larger number if the system has more than four IV18 Dot heads on both tasks combined; enter a smaller number if less. Some experimentation may be needed to find the correct number. Any change made to the number of conditioner flush cycles is saved when the Print Head Flushing screen is exited.
4. Touch the **Start** button. A dialog box appears warning that all print heads automatically purge at the end of the flushing operation. Touch **OK** to begin the flushing operation, or **Cancel** to abort it. Once begun, the flushing operation proceeds automatically. After flushing, the conditioner valve remains open for any additional manual print head purging that may be needed.

5. During the flushing operation, the **Start** button becomes a **Stop** button and all other buttons, except the **Exit** button, become inactive. The flushing operation may be stopped at any time by touching the **Stop** button. The flushing operation also stops if the Print Head Flushing screen is exited, or an **Ink Out**, **Conditioner Out**, or **Waste Container Full** condition occurs.

6. Touch the **Exit** button on the screen or the **ESC** key on the keyboard to return to the Home screen. Exiting the Print Head Flushing screen opens the ink valve and closes the conditioner and waste valves.

### Flushing With Ink

Flush with ink when restarting the system after a long-term shut down.

1. All print heads on both tasks, if applicable, automatically purge at the end of the flushing sequence. Place an absorbent cloth, or some other means of capturing the discharge, in front of each print head.

2. Go to the Print Head Flushing Screen and select the **Flush with: Ink** radio button.

3. Select the **Cycles** box and enter the number of cycles required. The number of cycles needed depends on the number and types of print heads in the system’s daisy chains. The default is 2, which should be sufficient to flush four IV18 Dot print heads. Enter a larger number if the system has more than four IV18 Dot heads on both tasks combined; enter a smaller number if less. Some experimentation may be needed to find the correct number. Any change made to the number of ink flush cycles is saved when the Print Head Flushing screen is exited.
4. Touch the **Start** button. A dialog box appears warning that all print heads automatically purge at the end of the flushing operation. Touch **OK** to begin the flushing operation, or **Cancel** to abort it. Once begun, the flushing operation proceeds automatically. After flushing, the ink valve remains open for any additional manual print head purging that may be needed.

5. During the flushing operation, the **Start** button becomes a **Stop** button and all other buttons, except the **Exit** button, become inactive. The flushing operation may be stopped at any time by touching the **Stop** button. The flushing operation also stops if the Print Head Flushing screen is exited, or an **Ink Out**, **Conditioner Out**, or **Waste Container Full** condition occurs.

6. Touch the **Exit** button on the screen or the **ESC** key on the keyboard to return to the Home screen. Exiting the Print Head Flushing screen opens the ink valve and closes the conditioner and waste valves.

**Manual Control**

The ink, conditioner, and waste valves may be manually opened and closed using their respective **OPEN/CLOSE** buttons. The valve status window above the button shows the valve's current state. It may take a couple of seconds for the status to update after an **OPEN/CLOSE** button is touched.

Individual print heads on either task may be purged from the Print Head Flushing screen:
1. Select the task by touching the **Task 1** or **Task 2** button.
2. Touch the print head that needs to be purged. The selected head is highlighted.
3. Touch the **Purge** button.
System Test

Touch Screen Calibration is completed at the factory. Re-calibration can be performed any time there are problems with the touch screen. From the Home Screen, select Show Menu, Control Panels, then Utilities. Choose Calibrate Touch Screen and touch Do Function.

If the touch screen is so far out of calibration that it is inoperable, you will have to call up the calibration utility using the keyboard; rebooting the controller may be required first. From the Home Screen, press the space bar to display the Home Screen menu (the space bar alternately hides and displays the menu), then press the "T" key. Follow the instructions on the display.

If calibration is successful, the Success screen appears.

Press OK to confirm.

If calibration is not successful, the Calibration Failure screen appears. Touch Yes, and attempt calibration again. If it continues to fail after several tries, call the Diagraph Support Line.
Regional Settings

On the Home Screen, touch Control Panels, then Regional Settings.

Choose the Language to be used for the system from the list of available languages.

Touch either the U.S. customary or Metric radio button to select the desired units to be shown for the items in the following table:

<table>
<thead>
<tr>
<th>Units of Measure</th>
<th>Line Speed</th>
<th>Print Head Size</th>
<th>Margins, X Coordinate, Product Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. customary</td>
<td>ft/min</td>
<td>inches</td>
<td>inches</td>
</tr>
<tr>
<td>Metric</td>
<td>m/min</td>
<td>mm</td>
<td>cm</td>
</tr>
</tbody>
</table>

Touch the OK button to close the dialog box and save changes.

Extended characters that are not on the standard keyboard may be used in file names, shift codes, user codes, variable field names, and text fields. To use extended characters, select the message or field to be changed. Press the F4 key to bring up lowercase characters, or F8 (Shift + F4) to bring up uppercase characters, then select the appropriate character.

**NOTE:** Extended characters are available with all fonts except the Small_5 and Arial_126 fonts used on Impulse Jet print heads, or the 5s font used on I.V. print heads.

System Reboot

Should the system ever become unresponsive it can be rebooted by pressing and holding Ctrl and Alt, and then pressing the Del button. If it remains unresponsive after rebooting cycle power.

**CAUTION:** Any message that was printing when the system locked up will automatically resume printing after the system reboots.
File Operations

Backup

To backup the system files to a USB memory device, open the System Utilities Screen, select Backup, and touch Do Function.

The backup saves system configuration files, print message files, logos, and message attachment files. It does not save font files or language files. If you have custom fonts they must be manually copied to the USB memory using the File Manager utility.

The system prompts for a filename to save the backup file under; the default filename is backup.tgz. (The .tgz file extension is not displayed.)

NOTE: If the backup file is given the same name as an already existing backup file, the new file will overwrite the existing file. No warning is given.

While the backup file is being created and saved an hourglass is displayed. When the backup is complete the hourglass and Backup Dialog disappear.

If the system is unable to locate a suitable USB device to store the backup file an error message is displayed.

NOTE: The backup files created with this process are compatible with the backups created on a PC when connected to a controller via a web browser. See “Appendix E: File Backup and Restore” on page 110.
Restore

To restore a system from a backup file on a USB memory device open the System Utilities Screen, select Restore, and touch Do Function.

The system prompts for a backup file; select the desired file and touch Open.

While the backup file is being restored an hourglass is displayed. When the restoration is complete the hourglass and Backup Dialog disappear.

If the system is unable to locate a USB memory device an error message is displayed.
Safely Remove USB Memory

To perform a safe removal of your USB media, open the System Utilities Screen, select **Safely remove USB memory**, and touch **Do Function**.

**CAUTION:** Files stored on the USB memory device may be corrupted if this step is not performed.
File Manager

The File manager utility can be used to copy files from a USB memory device to the IJ3000 controller and vice versa, from a USB memory device to Thermal Jet print heads, or from the controller to Thermal Jet print heads. It can also be used to remove files from the controller or Thermal Jet print heads.

To access the file manager utility, open the System Utilities Screen, choose File Manager, and touch Do Function.

The following screen will appear. Navigation is performed by clicking the buttons on the right side of the screen. Edit functions are performed by clicking the buttons at the bottom of the screen.
Section 8: Troubleshooting

The IJ3000 Ink Jet System incorporates advanced designs, both in hardware and in software. However, if the system ever fails to perform properly, some built-in indicators will help in troubleshooting. This section will help minimize system downtime and explain some of the diagnostic features built into the system.

Troubleshooting Notes

Controller

Most controller problems will be the result of improperly connected cables. Check all connections, including power interface, print heads, encoder, and photosensor. (See “Appendix B: Theory of Operation” on page 96 for detailed test points.)

IJ/3000 Impulse Jet System Trouble-Shooting

<table>
<thead>
<tr>
<th>Top Level Problem</th>
<th>Possible Component Failure</th>
<th>Replacement Kit Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IJ3000 Controller</td>
<td>24VDC Power Supply</td>
<td>5760-333</td>
</tr>
<tr>
<td></td>
<td>Touch Screen/Display Assembly, 5.7”</td>
<td>5760-817</td>
</tr>
<tr>
<td></td>
<td>Touch Screen/Display assembly, 7”</td>
<td>5765-215</td>
</tr>
<tr>
<td></td>
<td>Touch Screen/Display Assembly, 10.4”</td>
<td>5760-836</td>
</tr>
<tr>
<td></td>
<td>Keypad Assembly, IJ3000-XLS</td>
<td>5760-301</td>
</tr>
<tr>
<td></td>
<td>Keypad Assembly, IJ3000-ES</td>
<td>5765-201</td>
</tr>
<tr>
<td></td>
<td>Impulse Jet Interface Board</td>
<td>5760-332</td>
</tr>
<tr>
<td></td>
<td>CPU Board, IJ3000-XLS</td>
<td>5760-303</td>
</tr>
<tr>
<td></td>
<td>CPU Board, IJ3000-ES</td>
<td>5765-214</td>
</tr>
<tr>
<td></td>
<td>CPU Board, IJ3000-HH</td>
<td>5780-233</td>
</tr>
<tr>
<td></td>
<td>CPU to Display PCB Cable, 30 Conductor</td>
<td>5760-713</td>
</tr>
<tr>
<td></td>
<td>CPU to Display PCB Cable, 40 Conductor</td>
<td>5760-746</td>
</tr>
</tbody>
</table>
### System Symptom | Possible Cause | Operational Test Method
--- | --- | ---
No Controller power, no Green LED indicator light on CPU, no voltage on CPU TP3 (5VDC normal) | Power Supply | Check Power Supply light indicator. Check for 24V output for Impulse Jet, or 15V output for Integrated Valve. Check connector between CPU & first Interface Board (CPU JP1 and Interface JR1).

Touch Screen not responding, difficult to select/pick boxes | Touch Screen/Display Assembly | Run system test and re-calibrate Touch Screen.

Display will not turn on | Touch Screen/Display Assembly | Check brightness level control. Test for 12V on Inverter Board (GND to Vin).

No response from keypad entry | Keypad Assembly | Inspect flex cable for damage, particularly at end going into CPU connector.

System not printing | Interface Board | Test Interface Board Test Points (See “Appendix B: Theory of Operation” on page 96 for Test Points).

System not responding | CPU Board | Check for Green LED to indicate power. Check for Yellow LED. Flashing indicates CPU is operating. If CPU is not responding, reset by completing: Ctrl/Alt/Del. If system does not restart, complete hard reset by removing power for 10 seconds. Test power at following points:

- TP1 = Backlight Voltage Supply is 12V when controller is on, 0V when controller is off.
- TP2 = 5VDC
- TP3 = 3.3VDC
- TP4 = 1.8VDC

Touch Screen not responding | CPU to Display PCB Cable | Inspect CPU to Display Cable for nicks or abrasions.
Appendix A: System Specifications

IJ3000-XLS Controller

Size
Height: 8.75" [222.3mm]
Width: 13.0" [330.2mm]
Depth: 15.5" [393.7mm]
Weight: 16.4 lbs (7.5kg)
Cable Clearance: 3" from the rear of the controller

User Interface
Type: Graphical User Interface
Keyboard: 70-key, QWERTY style, elastomeric keyboard
10.4" Display: 640 x 480 color LCD with touch screen, 10.4" diagonal
5.7" Display: 320 x 240 color LCD with touch screen, 5.7" diagonal

Fonts
Impulse Jet - Arial style: 5, 7, 9, 15, 24 and 32 dot, standard and bold for 96, 192, 224, and 352 Heads.
Arial style: 9, 15, 24, 30, 48, 63, 96, and 126 standard and bold for 384 and 768 Heads.
Integrated Valve - 5-dot, 7-dot, 9-dot, 18-dot

Storage
16 MB flash memory

Print Speed
IV - Up to 650 fpm
IJ - Up to 200 fpm

Maximum Field Length
Up to 256 characters long (81 inches for variable field)

Maximum Product Length
200 inches

Maximum Repeat Print Distance
200 inches

Print Heads per Integrated Valve Interface Board
Eight (8) 9-Dot Heads
Four (4) 18-Dot Heads

Print Heads per Impulse Jet Interface Board
One (1) 768 Head
Two (2) 384 Heads
Two (3) 96, 192, 224, and 352 Heads

**Thermal Jet Print Heads per Serial Port**
Eight (8) TJ500 Heads
Four (4) TJ1000 Heads

**Encoder**
2400 ppr/300 ppi, TTL level, 5-26 VDC

**Product Sensor**
Impulse Jet - 24 VDC, current sinking, active low
Integrated Valve - 15 VDC, current sinking, active low

**Ports**
(2) RS-232 ports, (1) 100Base-T Ethernet port, (2) USB ports

**Enclosure**
Stainless steel sealed industrial enclosure

**Print Performance**
Impulse Jet - Up to 10 lines of print at 200 fpm (See “Appendix D: Performance Parameters” on page 107.)
Integrated Valve - Up to 28 lines of print at 650 fpm (See “Appendix D: Performance Parameters” on page 107.)

**Electrical**
90-260 VAC, 50/60 Hz, 3.0A max. (power supply input)
Impulse Jet - 24 VDC, 5.0A per interface card (controller input)
Integrated Valve - 15 VDC, 4.6A per interface card (controller input)

**Environment**
Ambient operating temperature: 40°F to 104°F (5°C to 40°C)
Operating humidity: 10 - 90%, non-condensing

**Maximum Distance Between Last Print Head and Controller**
100 feet for an Impulse Jet System
35 feet for an Integrated Valve System using a P.I.C. IDS
100 feet for an Integrated Valve System using an IDS3000

**Maximum Distance Between CIDS and Controller**
100 feet

**Bar Codes Supported** (Impulse Jet and Thermal Jet)
I 2 of 5
GTIN-14 (ITF-14)
GTIN-8 (EAN-8), GTIN-13 (EAN-13)
Code 39
GTIN-14 (UCC-128)
Code 128
GTIN-12 (UPC-A), UPC-E
Data Matrix
IJ3000-ES Controller

Size
Height: 11" [279.4mm]
Width: 10.39" [263.9mm]
Depth: 3.14" [79.8mm]
Weight: 7.4lbs (3.4kg)

User Interface
Type: Graphical User Interface
Keyboard: 70-key, QWERTY style, elastomeric keyboard
7" Display: 800x 480 color LCD with touch screen, 7" diagonal

Fonts
Impulse Jet - Arial style: 5, 7, 9, 15, 24 and 32 dot, standard and bold for 96, 192, 224, and 352 Heads. Arial style: 9, 15, 24, 30, 48, 63, 96, and 126 standard and bold for 384 and 768 Heads.
Integrated Valve - 5-dot, 7-dot, 9-dot, 18-dot

Storage
512 MB flash memory

Print Speed
IV - Up to 650 fpm
IJ - Up to 200 fpm
TJ - Up to 200 fpm

Maximum Field Length
Up to 256 characters long (81 inches for variable field)

Maximum Product Length
200 inches

Maximum Repeat Print Distance
200 inches

Print Heads per Integrated Valve Interface Board
Eight (8) 9-Dot Heads
Four (4) 18-Dot Heads

Print Heads per Impulse Jet Interface Board
One (1) 768 Head
Two (2) 384 Heads
Two (2) 96, 192, 224, and 352 Heads

Thermal Jet Heads per Serial Port
Eight (8) TJ500 Heads
Four (4) TJ1000 Heads
**Encoder**  
2400 ppr/300 ppi, TTL level, 5-26 VDC

**Product Sensor**  
Impulse Jet - 24 VDC, current sinking, active low  
Integrated Valve - 15 VDC, current sinking, active low

**Ports**  
(2) RS-232 ports, (1) 100Base-T Ethernet port, (2) USB ports

**Enclosure**  
Powder-coat painted industrial enclosure

**Print Performance**  
Impulse Jet - Up to 10 lines of print at 200 fpm (See “Appendix D: Performance Parameters” on page 107.)  
Integrated Valve - Up to 28 lines of print at 650 fpm (See “Appendix D: Performance Parameters” on page 107.)

**Electrical**  
90-260 VAC, 50/60 Hz, 3.0A max. (power supply input)  
Impulse Jet - 24 VDC, 5.0A (controller input)  
Integrated Valve - 15VDC, 4.6A (controller input)

**Environment**  
Ambient operating temperature: 40°F to 104°F (5°C to 40°C)  
Operating humidity: 10 - 90%, non-condensing

**Maximum Distance Between Last Print Head and Controller**  
100 feet for an Impulse Jet System  
35 feet for an Integrated Valve System using a P.I.C. IDS  
100 feet for an Integrated Valve System using an IDS3000

**Bar Codes Supported** (Impulse Jet and Thermal Jet)  
1 2 of 5  
GTIN-14 (ITF-14)  
GTIN-8 (EAN-8), GTIN-13 (EAN-13)  
Code 39  
GTIN-14 (UCC-128)  
Code 128  
GTIN-12 (UPC-A), UPC-E  
Data Matrix
IJ3000-HH Controller

NOTE: The IJ3000-HH operates with TJ500 and TJ1000 Thermal Jet print heads.

**Weight**
1.8 lbs (0.82 kg)

**User Interface**
Type: Graphical User Interface
Keyboard: 70-key, QWERTY style, elastomeric keyboard
800 X 480 color LCD with touch screen, 7.0” (177.8 mm) diagonal

**Fonts**
Arial 30, 75, 150, 225, and 300 (0.1in / 2.5 mm, 0.25 in / 6.3 mm, 0.5 in / 12.7 mm, 0.75 in / 19.05 mm, and 1 in / 25.4mm).

**Storage**
128 MB flash memory

**Print Speed**
Up to 200 fpm

**Maximum Lines of Print**
5 per print cartridge through any given vertical line.

**Print Fields per Line**
At least 3 52-character fields per print line; more when fields have less than 52 characters.

**Maximum Product Length**
108 inches (2743 mm)

**Maximum Repeat Print Distance**
108 inches (2743 mm)

**Maximum Number of Print Heads Per Controller**
Up to 8 print cartridges per COM port in any combination (eg: 4 TJ500s and 2 TJ1000s; 8 TJ500s; 4 TJ1000s)
2 COM ports allow for a total of 16 print cartridges per controller

**Ports**
(2) RS-232 ports, (1) 10/100Base-T Ethernet port, (1) USB port

**Electrical**
15 VDC from power supply to controller
Power Supply: 90-260 VAC, 50/60 Hz, 1.5A max. (per power supply)

**Environment**
Ambient operating temperature: 40°F to 104°F (5°C to 40°C)
Operating humidity: 10% - 90%, non-condensing

**Maximum Distance Between Controller and Farthest Print Head in Daisy Chain**
100 feet (30.5 m)

**Bar Codes Supported**
I 2 or 5, GTIN-14 (ITF-14), GTIN-8 (EAN-8), GTIN-13 (EAN-13), Code 39, GTIN-14 (UCC-128), Code 128, GTIN-12 (UPC-A), UPC-E, Data Matrix
Appendix B: Theory of Operation

Functional Description

The IJ3000 Ink Jet System prints text, autocodes (such as product counts or time and date stamps), bar codes, and/or graphics onto products as they travel by conveyor past stationary print heads. Print can be on any one of, or a combination of, the product's sides. The conveyor speed is monitored using a variable speed encoder or a built-in fixed speed encoder. Products are detected using a photosensor. The information to be printed is defined as a message and is programmed into the controller via a user interface.

Controller Features

The IJ3000 Controller has a graphical user interface consisting of a color LCD, touch screen, and 70-key QWERTY keypad. Also housed in the controller are a CPU Board, one or two Print Head Interface Boards and a Display Interface Board.

Power

One or two 24VDC (Impulse Jet) or 15VDC (Integrated Valve) desktop power supplies provide power to the IJ3000 and all of its attachments. Power enters the IJ3000 through J5 (IJ) or J3 (IV) on the Print Head Interface Board(s). A system with a single interface board has one power supply; two interface boards require two power supplies.

On each Print Head Interface Board, 24V (IJ) or 15V (IV) is routed to the photosensor connector (P2) and the print head connector (P1) through normally energized relay K1. On Impulse Jet systems, an under voltage detection circuit de-energizes K1 and removes power from the print heads and photosensor if the voltage is less than 18V. On Integrated Valve systems, an over voltage circuit de-energizes K1 and removes power from the print heads and photosensor if the voltage exceeds 18V.

Battery Backup - A 3V battery on the CPU Board (BT1) maintains the contents of system SRAM and keeps the real time clock running during power outages or when the IJ3000 is not plugged into a power outlet.

Power Distribution - Refer to the illustration below. 24V (IJ) or 15V (IV) from the first Print Head Interface Board only (the one immediately above the CPU Board) is routed to the CPU Board, where it is stepped down to the 12VDC and 5VDC used to power the rest of the system. 12V goes to the Display Interface Board where it powers the backlight inverter, and 5V is distributed throughout the CPU Board, to the Display Interface Board, and to the Print Head Interface Board(s).

Please note that power is applied to the IJ3000 even when it is "turned off." When turned off using the OFF button on the keyboard, the IJ3000 enters a sleep mode where it responds to nothing but the ON button. All voltages are present while sleeping. The only way to completely remove power is to unplug the unit.
CPU Board

The CPU Board has a microcontroller, flash, SDRAM and SRAM memory, a touch screen controller, a real time clock/calendar, an Ethernet port, two USB 2.0 ports, two serial ports, 12V, 5V, 3.3V and 1.8V regulators, a 3V battery, PC/104 connectors and connectors for attaching the system display and keyboard assemblies.

The microcontroller (U20) is the IJ3000’s central processing unit (CPU). It executes the system program from flash (U16, U18) and SDRAM (U15, U17). The CPU also directly controls the keyboard, detecting and processing key closures. The CPU’s on-board LCD controller reads display data from the display memory (part of the SDRAM), formats it and sends it to the LCD with all necessary control signals. Display data is written into the display memory by the CPU.

The touch screen controller (U27) senses when the screen is touched, and sends screen coordinate data to the CPU for processing.

The real time clock/calendar (U21) keeps system time.

The 3V battery (BT1) preserves system data and keeps the clock running during power outages or when the IJ3000 is not plugged into a power outlet.

Test Points: 
TP1: 12VDC, power for display backlight. Turns on/off with soft power switch.
TP2: 5VDC, power for 5V logic. Also supplies the input voltage to the 3.3V regulator.
TP3: 3.3VDC, power for 3.3V logic. Also supplies the input voltage to the 1.8V regulator.
TP4: 1.8VDC, power for the CPU core.

LEDs:
D1: Ethernet connector, Green. Flashes to indicate network traffic.
D2: Ethernet connector, Green. Indicates valid network connection.
D1: Yellow, flashes when the CPU is running.(On CPU module)
D4: Green, indicates 3.3V is present.
D2: Green, indicates 3.3V is present. (On CPU module)
Impulse Jet Print Head Interface Board

The Impulse Jet Print Head Interface Board controls the print head daisy chain, and it is the power entry point for the print heads and the rest of the system (See the previous section: “Power” on page 96.) The Print Head Interface Board also contains the photosensor, external encoder, and CIDS connections.

The daisy chain controller is made up of an FPGA (U6) and print image RAM (U4). The print image is written to image RAM by the CPU board, and circuitry on the FPGA reads the print image and shifts it out to the print heads. The generation and timing of all daisy chain signals - DATA, CLOCK and LATCH - take place in the FPGA in response to signals from the photosensor and encoder.

Test Points:

TP1: 5VDC.
TP2: 3.3VDC.
TP3: 2.5VDC.
TP4: GND.
TP5: (FPGA) PROGRAM; pulses low to initiate FPGA programming.
TP6: (FPGA) INIT; goes LOW to indicate an FPGA programming error.
TP7: (FPGA) DONE. LOW when the FPGA is being programmed. High when FPGA programming is complete.
TP8: CIDS error signal, active low.
TP9: Print head vacuum signal, active high.
TP10: CIDS ink low signal, active low.
TP11: Print head pump signal, active high.
TP12: CIDS ink out signal, active low.
TP13: Print head at temperature signal, active low.
TP14: CIDS vacuum signal, active low.
TP15: Print head ink out signal, active high.
TP16: CIDS pump signal, active low.
TP17: DC power in (24V).
TP18: Print head CLOCK signal.
TP19: Print head DATA2 signal.
TP20: Print head DATA signal.
TP21: Print head LATCH signal.
TP22: PHOTOSSENSOR signal, active high.
TP23: External ENCODER signal.
**Integrated Valve Print Head Interface Board**

The IV Print Head Interface Board controls the print head daisy chain, and it is the power entry point for the print heads and the rest of the system (See the previous section: “Power” on page 96.) The Print Head Interface Board also contains the photosensor and external encoder connectors.

The daisy chain controller is made up of an FPGA (U3) and print image RAM (U5). The print image is written to image RAM by the CPU board, and circuitry on the FPGA reads the print image and shifts it out to the print heads. The generation and timing of all daisy chain signals - DATA, CLOCK and LATCH - take place in the FPGA in response to signals from the photosensor and encoder.

Test Points:
- TP1: 5VDC
- TP2: 3.3VDC
- TP3: (FPGA) DONE. LOW when the FPGA is being programmed. High when FPGA programming is complete.
- TP4: Print head CLOCK signal
- TP5: Print head DATA signal
- TP6: Print head LATCH signal
- TP8: PHOTOSensor signal
- TP9: DC power in (15V)
- TP10: External ENCODER signal
- TP11: GND
- TP12: (FPGA) INIT; goes LOW to indicate an FPGA programming error.
- TP13: (FPGA) PROGRAM; pulses low to initiate FPGA programming.
Interconnect Diagrams

IJ3000 Controller CPU Diagram
Integrated Valve Controller Interface Board Diagram (5760-910)
Appendix C: Parts and Supplies

Controller Battery

Type: CR1220, 3V for IJ3000-HH.

**CAUTION:** There is the danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

**ATTENTION:** Il y a danger d'explosion s'il y a remplacement incorrect de la batterie. Remplacer uniquement avec une batterie du même type ou d'un type équivalent recommandé par le constructeur. Mettre au rebut les batteries usagées conformément aux instructions du fabricant.

Replacing the Battery

1. Go to the **Home Screen**.
2. Cancel any currently printing messages; save the product counts, if applicable.
3. Remove power from the controller by unplugging the power supply from all print head interface boards.
4. Remove and replace the battery on the CPU board.
5. Reapply power to the print head interface boards and wait for the Home Screen to become visible. If the Home Screen does not appear after a few minutes, press the **ON** button on the keyboard.
6. Recalibrate the touch screen.
   a. If, after the Home Screen is displayed, a dialog box appears that says preventive maintenance is overdue, press the **Enter** key on the keyboard. DO NOT touch the **OK** button on the dialog box.
   b. Press the spacebar on the keyboard to display the Home Screen buttons.
   c. Press the 'T' key on the keyboard to display the Touch Screen Calibration Screen.
7. Set the time and date.
8. Restore system defaults.
10. Reset the total product counts.
11. Reset the Preventive Maintenance Timer.
12. Reload the message, if any, that was printing before the battery was replaced.
Controller Assembly Kits

IJ3000-HH CONTROLLER

IJ300-ES CONTROLLER

IJ3000-XLS CONTROLLER
<table>
<thead>
<tr>
<th>ITEM</th>
<th>PART NO.</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1A</td>
<td>5765-201</td>
<td>Keypad Replacement Kit, IJ3000-ES</td>
</tr>
<tr>
<td>1B</td>
<td>5760-301</td>
<td>Keypad Replacement Kit, IJ3000-XLS</td>
</tr>
<tr>
<td>2A</td>
<td>5765-214</td>
<td>CPU PCB Replacement Kit, IJ3000-ES</td>
</tr>
<tr>
<td>2B</td>
<td>5760-303</td>
<td>CPU PCB Replacement Kit, IJ3000-XLS</td>
</tr>
<tr>
<td>2C</td>
<td>5780-233</td>
<td>CPU PCB Replacement Kit, IJ3000-HH</td>
</tr>
<tr>
<td>3</td>
<td>5760-332</td>
<td>Impulse Jet Interface Board Replacement Kit</td>
</tr>
<tr>
<td></td>
<td>5760-304</td>
<td>Integrated Valve Interface Board Replacement Kit</td>
</tr>
<tr>
<td>4A</td>
<td>5765-215</td>
<td>Display Replacement Kit, 7&quot;, IJ3000-ES</td>
</tr>
<tr>
<td>4B</td>
<td>5760-232</td>
<td>Display Replacement Kit, IJ3000-HH</td>
</tr>
<tr>
<td>4C</td>
<td>5760-836</td>
<td>Display Replacement Kit, 10.4&quot;, IJ3000-XLS</td>
</tr>
<tr>
<td>5</td>
<td>5760-713</td>
<td>Cable, Display to CPU PCB, 30 Conductor</td>
</tr>
<tr>
<td>7</td>
<td>5760-746</td>
<td>Cable, Display to CPU PCB, 40 Conductor</td>
</tr>
<tr>
<td>8</td>
<td>5760-903</td>
<td>IJ3000 XLS Display Connector Board</td>
</tr>
<tr>
<td>9</td>
<td>2465-127</td>
<td>Back Light Inverter, 10.4&quot; Display</td>
</tr>
<tr>
<td>10</td>
<td>5780-015</td>
<td>IJ3000-HH Controller Replacement Kit</td>
</tr>
<tr>
<td>(not shown)</td>
<td>5760-302</td>
<td>15 VDC Power Supply Kit, Integrated Valve</td>
</tr>
<tr>
<td>(not shown)</td>
<td>5760-333</td>
<td>24 VDC Power Supply Kit, Impulse Jet</td>
</tr>
<tr>
<td>(not shown)</td>
<td>5760-745</td>
<td>Cable, Connector Board to Back Light Inverter, XLS</td>
</tr>
</tbody>
</table>
Appendix D: Performance Parameters

Performance Parameters: Impulse Jet Controller

The performance of an Impulse Jet Controller is limited by the DPI setting and the sum of the maximum field stacks on each side of a message. The maximum field stack for a side is defined as the maximum number of vertically aligned fields. In the following example, Task1:Side1 has a maximum field stack of three fields and Task1:Side2 has a maximum field stack of two fields. Thus, the sum of the maximum field stacks for Task1 is five fields.

(Task1:Side1) + (Task1:Side2) = 3 + 2 = 5 fields

If Task1 and Task2 are printing this same message, the sum of the maximum field stacks of Task1 and Task2 is ten fields. Thus, the maximum field stack the controller has to process is ten fields.

(Task1) + (Task2) = 5 + 5 = 10 fields

The following table can be used to determine the maximum line speed of a controller given a maximum field stack and dpi.

<table>
<thead>
<tr>
<th>Maximum Field Stack of Controller</th>
<th>Max. Line Speed (ft/min) @</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>100 dpi</td>
</tr>
<tr>
<td>10 or less</td>
<td>400</td>
</tr>
<tr>
<td>11</td>
<td>363</td>
</tr>
<tr>
<td>12</td>
<td>333</td>
</tr>
<tr>
<td>13</td>
<td>307</td>
</tr>
<tr>
<td>14</td>
<td>285</td>
</tr>
<tr>
<td>15</td>
<td>266</td>
</tr>
<tr>
<td>16</td>
<td>250</td>
</tr>
<tr>
<td>17</td>
<td>235</td>
</tr>
<tr>
<td>18</td>
<td>222</td>
</tr>
<tr>
<td>19</td>
<td>210</td>
</tr>
<tr>
<td>20</td>
<td>200</td>
</tr>
</tbody>
</table>

The **absolute** maximum line speed for an IJ768 print head on a Task is 200 ft/min.

The **absolute** maximum line speed for one, two, or three Impulse Jet print heads on a Task is 400 ft/min, 300 ft/min, and 200 ft/min, respectively.
The Impulse Jet Print Head operational throughput (the maximum print speed) is determined by the density and resolution of the printed message. The print density is defined as the amount of printed dots in a given area, with a solid black image having a density of 100%. The higher the density, the higher the ink flow demand is in the print head. A typical alpha-numeric message has a print density of about 20%, while a 100% magnification of a 5 bar code, has a print density of about 40%. A full-scale logo with a heavy background can have a density of up to 70%. The following tables identify the image rate versus print speed for various densities. The data shown is based on a 6" message printing at 200 dpi horizontal resolution.

<table>
<thead>
<tr>
<th>Line Speed (fpm)</th>
<th>20% - 40% Density # of Images per Sec.</th>
<th>Above 70% Density # of Images per Sec.</th>
</tr>
</thead>
<tbody>
<tr>
<td>50</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>100</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>150</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>200</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>

Performance Parameters: Integrated Valve Controller

The maximum line speed of an Integrated Valve Print Head is limited by the maximum frequency of the solenoid, which is 1000 Hz. The following steps will determine the operating frequency of the solenoids in the application. The graph on the following page can also be used to determine the maximum print resolution for a given line speed.

1. Determine the values for:
   - Line speed in feet per minute: If a tachometer is not available, the line speed can be estimated by measuring the conveyor belt and using a stop watch to time one complete revolution of the belt. For example, a 20-foot, 7-inch conveyor belt takes 34 seconds to make a complete revolution. Divide 60 seconds by the number of seconds per revolution (34 in this case). Multiply the resulting number by the length of the belt (21 feet in this example; always round up to the next foot for this calculation). The answer is 37 feet per minute (60/34 x 21 = 37).
   - Print resolution in dots per inch (dpi): Print resolution is selected through the software. This setting is measured in dots per inch; a setting of 4 denotes 4 dots, or print columns, per inch. Resolution can be set from 4 to 25 dpi.

2. The operating frequency of the solenoids can be determined with these two parameters by following the next two steps:
   - Determine the line speed in inches per second. Divide the line speed in feet per minute by 5 to get inches per second. A line speed of 200 feet per minute is equal to 40 inches per second (200/5 = 40).
   - Multiply the number of inches per second by the dpi setting to determine the solenoid operating frequency in Hz (cycles per second). Printing at 25 dpi, at a line speed of 40 inches per second, would result in a frequency of 1000 Hz (40 x 25 = 1000).

The operating frequency of an Integrated Valve Print Head must be less than or equal to 1000 Hz. If it exceeds 1000 Hz, the print head will have reliability and print quality problems. In such a case, the best solution is to decrease the print resolution, which will decrease the operating frequency.
To determine the maximum print resolution for a given conveyor, divide 1000 by the conveyor speed in inches per second. Using the previous example, 1000 divided by 40 inches per second equals 25 dpi maximum print resolution. Even if a higher resolution is desired, the Integrated Valve Print Head is not capable of it without encountering performance and reliability problems.
Appendix E: File Backup and Restore

Use these procedures for making archival copies of the system configuration and print message files, and for preserving the system's configuration and print messages during firmware upgrades. File types saved during a backup are .cfg, .prd, .bmp and .alp. These are the system configuration files, message files, logo files and message attachment files, respectively.

These instructions describe backing up and restoring files to and from a PC, and assume the IJ3000 Controller is already connected to the PC via Ethernet. If not, please refer to “Appendix I: Configuring a PC to Communicate with the IJ3000” on page 123. To backup and restore to and from a USB memory device see the Backup and Restore utility functions described in “File Operations” on page 85.

1. Obtain the IJ3000 Controller's IP address. Most IJ3000 controllers have an IP address of 10.1.2.3. It may be different if the controller is networked with other IJ3000s or other devices. If the IP address is unknown, go to the controller, and from the Home Screen:
   • Touch the Control Panels button to open the Control Panels Menu.
   • Touch the Network button on the Control Panels Menu to open the Network Setup Screen.
   • Touch the IP Addresses tab to display the system's IP addresses.
   • Record the IJ3000's IP address (it's the top one).

2. On the PC, start Microsoft Internet Explorer (must be version 3.2 or higher) or another web browser.

3. In the browser's address box type in "http://", followed by the controller's IP address. See the illustration below:
4. Press **Enter**. The web page shown below should appear.

![Webpage Screenshot]

**File Backup**

To backup the system files, click the **Backup files** link. The dialog box shown below (or a similar dialog box) will appear.

![Backup File Dialog]

When backed up, IJ3000 files are compressed and put into a single file and given the default name and file extension **backup.tgz**. Following normal Windows® conventions, the backup file may be renamed and given any extension, and saved in any folder desired.
Restoring Backed-Up Files

To restore the controller's backed up system files, click the **Restore files from backup** link. The web page shown below appears.

![Web page for restoring backed-up files](image)

Click the **Browse...** button to locate and select the backup file to be sent to the controller.

Click the **Restore** button to send the file to the controller. If the file transfer is successful, the message shown below is displayed. Click the browser's 'Back' button to return to the index page.

![Message for successful file restore](image)

Operation OK: restored from /tmp/backup (1).tgz
Appendix F: Creating Logo Files

Creating a Logo

Open Paint from a PC by selecting Start, Programs, Accessories, and then Paint.

Bring up the Attributes dialog box by selecting Image and then Attributes.
Enter the Width and Height of the logo in Pixels, then select Black and white.

Choose Yes at the screen prompt to convert to black and white.

Zoom in by selecting View, Zoom, then Large Size. This will make defining the pixels easier.
Define the pixels of the logo by using the pencil tool.

Bring up the **Flip and Rotate** dialog by selecting **Image, Flip/Rotate**.

Select **Rotate by angle**, then **270°**.

From the **File Menu**, select **Save As**...
Name the logo and save it as a **Monochrome Bitmap** file in the desired folder.
Appendix G: Transferring Logo Files

Transferring a File from a PC to an IJ3000

Use this procedure to transfer a font file, logo file, message file, or any other IJ3000-type file from a PC to a controller. If the controller already has a file with the same name as the one being transferred, the existing file will be replaced with the new file.

These instructions assume the IJ3000 Controller is already connected, via Ethernet, to a PC. If not, please contact your IT department or someone who knows how to set it up; or refer to “Appendix I: Configuring a PC to Communicate with the IJ3000” on page 123.

1. Obtain the IJ3000 controller's IP address. Most IJ3000 controllers have an IP address of 10.1.2.3. It may be different if the controller is networked with other IJ3000s or other devices. If the IP address is unknown, go to the controller, and from the Home Screen:
   • Touch the Control Panels button to open the Control Panels Menu.
   • Touch the Network button on the Control Panels Menu to open the Network Setup screen.
   • Touch the IP Addresses tab to display the system's IP addresses.
   • Record the IJ3000's IP address (it's the top one).

2. On the PC, start Microsoft Internet Explorer (must be version 3.02 or higher) or another web browser.

3. In the browser's address box type in "http://", followed by the controller's IP address. See the illustration below:

4. Press Enter. The web page shown below should appear.
5. Click the **Transfer file from PC to controller** link. The web page shown below is displayed.

6. Click the **Browse...** button to locate and select the file to be sent to the controller.

7. Click **upload** to send the file to the controller. If the file transfer is successful, the web page shown below will be displayed. If there is a problem, the page will state why the transfer failed.

8. Click the **Back** button on the browser to repeat the procedure.
Transferring a File from an IJ3000 to a PC

Use this procedure to transfer a font file, logo file, message file, or any other IJ3000 type file from an IJ3000 Controller to a PC.

These instructions assume the IJ3000 is already connected, via Ethernet, to a PC. If not, please contact your IT department or someone who knows how to set it up; or refer to “Appendix I: Configuring a PC to Communicate with the IJ3000” on page 123.

1. Obtain the IJ3000 controller's IP address. Most IJ3000 controllers have an IP address of 10.1.2.3. It may be different if the controller is networked with other IJ3000s or other devices. If the IP address is unknown, go to the controller, and from the Home Screen:
   • Touch the Control Panels button to open the Control Panels Menu.
   • Touch the Network button on the Control Panels Menu to open the Network Setup screen.
   • Touch the IP Addresses tab to display the system's IP addresses.
   • Record the IJ3000's IP address (it's the top one).

2. On the PC, start Microsoft Internet Explorer (must be version 3.02 or higher) or another web browser.

3. In the browser's address box type in "http://", followed by the controller's IP address. See the illustration below.

4. Press Enter. The web page shown below should appear.

   ![Web page](http://10.1.2.3/)
   - Status
     - Transfer file from PC to controller
     - Transfer file from controller to PC
     - Print product on controller
     - Set time and date on controller
     - Backup files
     - Restore files from backup
5. Click the **Transfer file from controller to PC** link. A web page lists all of the files on the IJ3000.

![Screenshot of a web page with file names]

6. Scroll through the list to locate the file to be transferred from the IJ3000. Click on the file name to display the Windows® "Open/Save" dialog box.

![Dialog box with options to open or save]

7. Following normal Windows® conventions save the file in the desired folder.

8. Repeat steps 6 and 7 to save additional files.
Appendix H: Setting the IP Address of an IDS3000

Equipment Needed

- IDS3000.
- PC with an Ethernet port.
- Ethernet crossover cable. (Diagraph part number 5760-240, shipped with the IDS3000.)
- The `setip.exe` program. (Available from Diagraph Customer Service.)
- Phillips head screwdriver.

Procedure

1. Install the `setip.exe` program on your PC.
2. Unplug the IDS3000.
3. Remove the IDS3000 cover.
4. Locate the integrated circuit with the label at the center back of the circuit board. (See photos below.)

![Integrated circuit with label](image)

The label will look similar to this:

```
V1.00.0024
00:06:0B
00:00:13
```

Record the bottom two lines of numbers. This is the IDS3000 MAC address.
5. Plug one end of the Ethernet crossover cable into P1 on the circuit board. Plug the other end into the Ethernet connector on your PC.
6. Plug in the IDS3000 and turn it on.
7. Open a Command Prompt (DOS window) on your PC; go to the folder where you installed **setip.exe**.
8. Type **setip**, followed by a space, followed by the IDS3000 MAC address recorded in step 4, followed by a space, followed by the IP address for the IDS3000, then press Enter. For example, type **setip 00:06:0B:00:00:13 10.1.2.2**.
9. To verify that the IDS3000 was set to the desired address, type **ping**, followed by a space, followed by the address. For example, **ping 10.1.2.2**. If successful, the response will look something like this:

```
C:\>ping 10.1.2.2
Pinging 10.1.2.2 with 32 bytes of data:
Reply from 10.1.2.2: bytes=32 time=15ms TTL=30
Reply from 10.1.2.2: bytes=32 time<10ms TTL=30
Reply from 10.1.2.2: bytes=32 time<10ms TTL=30
Reply from 10.1.2.2: bytes=32 time<10ms TTL=30

Ping statistics for 10.1.2.2:
  Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
  Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum = 15ms, Average = 3ms
```

An unsuccessful attempt will look like this:

```
C:\>ping 10.1.2.2
Pinging 10.1.2.2 with 32 bytes of data:
Request timed out.
Request timed out.
Request timed out.
Request timed out.

Ping statistics for 10.1.2.2:
  Packets: Sent = 4, Received = 0, Lost = 4 (100% loss),
  Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum = 0ms, Average = 0ms
```

10. Turn off the IDS3000 and unplug it. Remove the Ethernet cable and put the cover back on.
Appendix I: Configuring a PC to Communicate with the IJ3000

This appendix has instructions for setting the IP address and subnet mask of the PC so it can communicate with the IJ3000 Controller. Included are instructions for Windows 7®, Windows XP®, and Windows 2000®.

Windows 7®

1. Open the Start menu; select Control Panel, then Network and Sharing Center.

2. In the Network and Sharing Center window click on the Local Area Connection link for the desired network.
3. On the **Local Area Connection Status** dialog box click the **Properties** button.

4. On the **Local Area Connection Properties** dialog box select **Internet Protocol Version 4 (TCP/IPv4)**, and then click the **Properties** button.
5. On the Internet Protocol Version 4 Properties dialog box select the Use the following IP address radio button, and then enter an IP address of 10.1.2.4, and a subnet mask of 255.255.255.0 and click the OK button.

6. Close all open dialog boxes by clicking their CLOSE buttons.
Windows XP®

1. Open the **Start** menu; select **Settings**, then **Network Connections**.

2. Click **Local Area Connection**, then open the **File** menu and select **Properties**.
3. Select **Internet Protocol (TCP/IP)** then click the **Properties** button.

4. Click the **Use the following IP address** radio button. Enter an IP address of **10.1.2.4**, a subnet mask of **255.255.255.0**, and click the **OK** button.

5. Close the **Local Area Connection Properties** dialog box by clicking its **CLOSE** button.
Windows 2000®

1. Open the Start menu; select Settings, then Network and Dial-up Connections.

2. Click the desired connection, then open the File menu and select Properties.
3. Select **Internet Protocol (TCP/IP)** then click the **Properties** button.

   ![Local Area Connection Properties](image)

   **Components checked are used by this connection:**
   - SMC EZ Card 10/100 (SMC1211TX)
   - Client for Microsoft Networks
   - File and Printer Sharing for Microsoft Networks
   - Internet Protocol (TCP/IP)

   **Description:**

   ![Show icon in taskbar when connected](image)

4. Click the **Use the following IP address** radio button. Enter an IP address of 10.1.2.4, a subnet mask of 255.255.255.0, and click the **OK** button.

   ![Internet Protocol (TCP/IP) Properties](image)
Appendix J: Testing an Electrical Outlet

An outlet tester is the preferred method of checking an electrical outlet, although a voltmeter can also be used.

BACKGROUND INFORMATION ABOUT AC WIRING

Equipment running at 115VAC must have one hot wire and one neutral wire. Additionally, a separate ground wire runs to non-current carrying parts of most loads.

THE WIRES IN AN AC OUTLET (115VAC)

<table>
<thead>
<tr>
<th>WIRE</th>
<th>DESCRIPTION</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>LINE</td>
<td>Usually black. Cannot be white or green.</td>
<td>Carries the live voltage and current to the equipment.</td>
</tr>
<tr>
<td>NEUTRAL</td>
<td>White or natural gray.</td>
<td>Grounded at the service equipment* only. Serves as the return for 115 volts.</td>
</tr>
<tr>
<td>GROUND</td>
<td>Bare, green, or green with yellow stripes. May be metal armor or metal conduit.</td>
<td>Grounded at the service equipment* and every metal box or cabinet. Runs to non-current, carrying parts of most loads.</td>
</tr>
</tbody>
</table>

*The service equipment is defined as "the equipment used to disconnect the entire building and overcurrent device to protect the entire installation, but not the branch circuits individually."

At the service equipment, a single ground wire connects both the neutral and ground to earth. The NEC calls this wire the "ground electrode conductor."
Appendix K: Electrostatic Discharge (ESD)

What is ESD?
Electrostatic Discharge (ESD) is a triboelectric charge generated by separating or rubbing together two non-conductive materials.

What causes ESD?
Friction can cause ESD. Friction can be generated by walking across a floor, removing tape from a tape dispenser, pulling a work order from a plastic work order holder, rolling the wheels of a push-cart across the floor, sitting on a foam cushion such as a stool or blowing air across a nonconductive surface.

<table>
<thead>
<tr>
<th>Source</th>
<th>70-90% Relative Humidity Volts</th>
<th>10-20% Relative Humidity Volts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Walking across a carpet</td>
<td>1,500</td>
<td>35,000</td>
</tr>
<tr>
<td>Working at a bench</td>
<td>100</td>
<td>12,000</td>
</tr>
<tr>
<td>Sitting on a foam cushion</td>
<td>600</td>
<td>20,000</td>
</tr>
<tr>
<td>Removing plastic bag from bench</td>
<td>12,000</td>
<td>20,000</td>
</tr>
<tr>
<td>Removing work-order from plastic pouch</td>
<td>600</td>
<td>7,000</td>
</tr>
</tbody>
</table>

ESD at the print station can be caused by the product rubbing against ungrounded guide rails, conveyor belt static voltage build-up, or a residual static charge on the product from earlier processing.

Generally, ESD problems are more prevalent in the winter months. Heated air has a much lower relative humidity than the cold air had prior to heating. In many instances ESD problems appear in the fall when the outside temperature drops, and go away in the spring when the outside temperature begins to rise.

What are the effects of ESD?
Unexplainable system resets, controller lockups, and multiple prints on the product can be signs of static discharge to the system. When static electricity is discharged to an electronic circuit (components or printed circuit boards), permanent damage may also occur. This damage may be in the form of reduced functionality, reduced life, or complete non-functionality.

The static charge does not have to be noticeable to the human touch in order to cause problems in an electronic system. A human being does not start to feel the effects of static electricity until the voltage reaches or exceeds 4,000 volts. Voltage as small as 100 volts can cause problems with some sensitive electronic components.

What prevents ESD?
Prevention begins with training and knowledge. The use of wrist straps, heel straps, work-bench mats, floor mats, and monitoring systems for electronic devices will drastically reduce the ill effects of ESD when handling circuit boards. ESD wrist straps should be used when handling electronic components or printed circuit boards.

If static discharge is suspected of causing controller problems at the print station, check the grounding of the conveyor and print station components. Nonconductive or ungrounded guide rails are the most common cause of static discharge. Ionized air blowers and static dissipating material have proven effective in eliminating many static problems.
Appendix L: Glossary of Terms

**Autocode** - A field entered into a message to print a variable such as date, time, pallet count, or plant location.

**COM** - Abbreviation for a serial communications port on a computer. Usually expressed as "COM port" or associated with a number, "COM 1" or "COM 2."

**Input Focus** - A screen control that receives input by information entered through the keypad.

**Inverse Video** - Information on the computer screen in which the typeface is light and the background is dark. (As opposed to standard video where the typeface is dark and the background is light.)

**RS-232** - Serial communication standard employed by personal computers. It defines three types of connection (electrical, functional and mechanical) usually used with 25-pin D-shaped connectors.

**RS-422** - Serial communication standard which allows transmissions over long distances at high speeds.