Operations Manual

Thermal Jet Ink Jet System

TJ500

TJ1000

5780-320
Revision N
Ink Cartridge: The TJ Series has been engineered and designed to work with Diagraph ink cartridges. The TJ’s Smart Level Ink Detection System, which provides ink level monitoring to ensure complete ink usage and product safety, will not be functional if used with non-Diagraph ink cartridges.
Warranty:

The TJ Thermal Jet system, including all components unless otherwise specified, carries a limited warranty.

The inks and conditioners used with the TJ Thermal Jet system carry a limited warranty.

For all warranty terms and conditions, contact Diagraph an ITW Company for a complete copy of the Limited Warranty Statement.
Thermal Jet

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Section 1: Safety and Ink Cartridge Usage

Following is a list of safety symbols and their meanings, which are found throughout this manual. Pay attention to these symbols where they appear in the manual.

Wear safety goggles when performing the procedure described!

Caution or Warning! Denotes possible personal injury and/or damage to the equipment.

Caution or Warning! Denotes possible personal injury and/or equipment damage due to electrical hazard.

NOTE: (Will be followed by a brief comment or explanation.)

ESD protection should be worn when servicing internal printed circuit boards.

After service to the equipment is completed, replace all protective devices such as grounding cables and covers before operating the equipment.

It is extremely important to:

• Clean up all spills with the appropriate solvents immediately and dispose of all waste according to local and state regulations.
• Wear safety glasses and protective clothing, including gloves, when handling all inks and conditioners.
• Store inks and solvents under the recommended conditions found on the MSDS (Material Safety Data Sheet).
Section 2: Quick Start

Contents:

- Print Head
- Bracketry Kit
- Power Supply, 15 V
- Power Supply Bracket
- Power Cord
- Software
Thermal Jet

Section 2: Quick Start

Step 1: Assemble Bracketry

Step 2: Assemble Bracketry to Conveyor
Step 3: Assemble Print Head and Power Supply to Bracketry

Ensure bar is behind front face of print head
**Step 4: Adjust Print Head to Substrate**

Adjust print head vertically to meet requirement.

![Diagram showing vertical adjustment of print head]

Adjust print head horizontally to set print gap.

![Diagram showing horizontal adjustment of print head]
Step 5: Insert Cartridge Pen into Print Head

Rotate Cover Open

Insert Pen Cartridge at an angle up to Pen Stop

When inserting cartridge, aim nose at an angle towards black pogo pin component. Slide pen cartridge up to Pen Stop.

Rotate Pen Cartridge down until it snaps in place.

NOTE: The pen is released by pressing down on the Finger Release Tab and pulling up on the rear of the cartridge.

Close Cover

After pen cartridge is installed
Step 6: Cabling, Power, and Serial Port Setup

Cabling

CAUTION: Power should be disconnected from the print head prior to connecting or disconnecting any external device, including: PC, controller, or print head daisy chain cables. Electrical arcing may occur if external cabling is connected or disconnected while power is supplied to the unit.

Print heads are controlled via a COM port from a PC or an Hand held controller. One com port can control up to eight 1/2" print heads, four 1" print heads, or any combination of the two totalling eight print cartridges. Using the supplied serial cables, connect the print heads daisy chain style by connecting the output port of one print head to the input port of the next. Then connect the COM port of the PC or Hand Held Controller to the daisy chain. A PC connects to the input port of the first head in the daisy chain, while an Hand Held Controller connects to the output port of the last.
Power

CAUTION: Power should be disconnected from the print head prior to connecting or disconnecting any external device, including: PC, controller, or print head daisy chain cables. Electrical arcing may occur if external cabling is connected or disconnected while power is supplied to the unit.

Install the power plug from the previously mounted power supply into the power jack on the rear of each print head.

Press and hold the "PURGE" button on the rear of the print head while slowly moving a piece of paper, cardboard, or comparable material in front of the Print cartridge. Print several purge images and validate that all channels are printing. If not, refer to “Section 4: Maintenance & Shutdowns” on page 26.

NOTE: Do not rub the print cartridge face with the print sample material as this will scratch the orifice array and affect print quality.

The power supply for the controller or the computer may now be installed.

Serial Port Setup

NOTE: Depending on GUI / Controller status, this step may already be complete.

If a computer will be used, install the PC software included with the print head. Follow the installation prompts, and at this prompt, select "Interface 1 Serial Print Head".

After the GUI program has been installed, launch the program.

Ensure the home screen menu is present via the Hide Menu / Show Menu button, and then press the Control Panels button.
Press the **System Setup** button, and then the **Serial Ports** tab.

To ensure the baud rate is set for **57600**, press the button beneath the **Port/Baud** column and adjust if necessary. Press the **OK** button to exit the **Serial Port Setup** screen.

If "Serial Print Head: Task x" is not shown on the **COM1 Function** button, press the button and select the **Serial Print Head** option. Press the **OK** button to exit the **COM 1 Function** screen. Press **OK** again to exit the **System Setup** screen.
Step 7: Configure the Print Head

On the home screen, press the **Control Panels** button, and then press the **System Setup** button. On the **Print Heads** page press the **Redo Print Head Setup** button. Select the desired direction.

Set the number of print heads, identify their positions relative to the controller, and select the appropriate print head type by touching each one and then the drop down box.

Print head setup complete. Next, select the Encoder tab, and choose the desired encoder type.

- **External Encoder:** Line speed measured by an externally mounted encoder and connected to the last print head in the daisy chain.
- **Auto Speed Detect:** Line speed automatically detected via print head photo cells.
- **Fixed Speed:** User types in the desired line speed.
Step 8: Create a Message

From the home screen, select the Messages button and then the New button to enter the message editor.

Create and save the message, and then exit the message editor.
Step 9: Print a Message

From the home screen, press the **Print** button.

Select the desired message to print, and press the **Print It** button.

The message will print on the next photocell trigger.
**Section 3: Hand Held Controller or GUI Functionality**

**Keypad or Keyboard**

**ESC (Escape):**
- Closes the current window, a dialog box, or menu.
- Restores the original contents of any input entry box, if Enter has not been pressed.

**Arrow Keys:**
- Shifts focus between screen controls.
- Moves highlighted fields or the cursor around in the Message Editor.

**Tab:**
- Shifts focus between screen controls.
- Shifts focus between fields in the Message Editor.

**Backspace in Message Editor:**
- Normal functionality as QWERTY keyboard.
- Deletes a highlighted field.

**Ctrl (Control) in Message Editor:**
- Amplifies the movement of the arrow keys.
- Holding the Ctrl key while pressing the Enter key at the end of a text line enables paragraph functionality.

**F4/F8:**
The F4/F8 key pulls up the extended characters dialog.
Section 3: Hand Held Controller or GUI Functionality

Home Screen

Message Window:
- Displays the current print message.
- Updated approximately every seven seconds, so it likely will not show each print.
- Long print messages can be viewed by using the F1 and F2 keys to scroll the message left and right, respectively.
- White or beige bars represent a print head in the daisy chain and are identified by their respective numbering.
- The header displays the task number and file name of the message being printed. If no message is loaded to print, "None" is displayed.

Task Select Button:
- Places focus on the selected task. This allows one to view what is being printed on either task in the home screen. Additionally, items in the main menu vary from one task to the other.
**Task Print / Pause Button:**

- Starts and Stops print after an operator response to a confirmation dialog popup box.
- If a message is currently printing, pressing the **Pause** button will discontinue printing after the message completes printing.

- If the **Play** button is pushed, print will resume on the next product detected.

**Quick Print Menu Button:**

- Allows one to access the **Print** dialog box directly, even with Restricted User Access enabled.
- Simply select the desired message and press the **Print It** button. The message will print at the next photocell trigger.

**Zoom:**

- Expands the message window to full screen and magnifies the print message so that fine details may be seen.
- F1, F2, F5 and F6 keys, or the **Arrow** keys, scroll the message left, right, up and down.
- Press the **Zoom** button or the **ESC** key to zoom back out.

**Counter:**

- Count codes are allowed, but one must select the "Print" button to adjust the count.

**Variable Field:**

- Variable information fields are allowed, but one must select the "Print" button to change the information being printed.
**Main Menu**

**Main Menu Collapsed**

**Main Menu Expanded**

**Print Menu**

**Print Menu Button**
- Cancels print immediately after a confirmation popup dialog box
- Closes this menu immediately

**Messages Dialog & the Message Editor**

**Messages Dialog**
- Message List
- Selected Message
- Opens Selected Message in the Editor
- Returns to Home Screen
- Deletes Selected Message
- Starts a new message in the Editor

**NOTE:** The Variable Field button is not available. In order to update a variable field, reselect the message to Print.

**Fires all jets for a short period of time on the selected print head**

**Returns to Home Screen**
Section 3: Hand Held Controller or GUI Functionality

**Message Editor**

- **File Menu**
  - Reverts message to the last saved
  - Clears contents of message editor
  - Calculates estimated ink usage for the contents of the editor
  - Exits the editor to the Home screen

- **Quick save of current message**
- **Message display area**
- **Moves from field to field in the display area**

- **File**
  - Reverts
  - New
  - Open
  - Save
  - Text Print
  - Close
  - Exit

- **Calc**
  - Calculates estimated ink usage

- **Print**
  - Prints contents of editor on next photocell trigger

- **Message display area**

- **Field Properties**
  - Opens Field Properties dialog box for text fields

- **Insert Time Code**

- **Insert Date Code**
  - Date code formats: D, M, Y, J, D, M, Y, DD/MM/YY, MM/DD/YY, M/DD/YY, Y, Y/M, MM/DD/YY, MM/DD/YY

- **Zoom**

- **Reverts**
  - Reverts message to the last saved

- **Clears**
  - Clears contents of message editor

- **Calculates**
  - Calculates estimated ink usage for the contents of the editor

- **Exits**
  - Exits the editor to the Home screen

- **Quick save**
  - Quick save of current message

- **Moves from field to field in the display area**

- **Opens Field Properties dialog box for text fields**
Message Editor continued: User Defined Time Codes

When **User Defined** selected, **Define Time Code** button appears.

Tabular format: codes printed taken from table. Use default codes (default Hour codes shown) or edit table to suit your requirements.

Sequential format: minute code shown. Minute 00 = AA, 01 = AB, 02 = AC, etc.

Periodic format: example above illustrates a shift code implemented by using a periodic quarter hour code. 'A' prints from 23:30 - 06:59, 'B' from 07:00 - 15:29, and 'C' from 15:30 - 23:29.
Message Editor continued: User Defined Date Codes

When User Defined selected, Define Date Code button appears.

The Fortnight code type is available for the Tabular format only.

Sequential format: in example above Sunday = 'A', Monday = B, etc.

Tabular format: codes printed taken from table. Use default codes (default Day codes shown) or edit table to suit your requirements.

Periodic format: example above illustrates a quarter year code implemented by using a periodic month code. 'Q1' prints from Jan 1 - Mar 31, 'Q2' from Apr 1 - Jun 30, etc.
Message Editor continued: Product Counts, Variable Fields, Logos

Incrementing Count
Count increments when the 'Start at' value is less than the 'Stop at' value.

Decrementing Count
Count decrements when the 'Start at' value is greater than the 'Stop at' value.

Variable Field Data Source
User: Print data entered when print message containing the variable field is selected to print.

COM1, COM2: Data is received through COM1 or COM2 serial port. Data must be received before the message is selected to print.

Data 1 - 10: Data is retrieved from corresponding system variable. User has the option to change the data when the message is selected to print.
Bar Codes

**Properties** dialog for Data Matrix code

**Bar Code Data Source**
- **Fixed**: Data entered when the bar code is created.
- **User**: Data entered when print message containing bar code is selected to print. Dummy data entered when the bar code is created acts as a placeholder.
- **COM1, COM2**: Data is received through COM1 or COM2 serial port. Data must be received before the message is selected to print. Dummy data entered when the bar code is created acts as a placeholder.
- **Data 1 - 10**: Data is retrieved from corresponding system variable. Dummy data entered when the bar code is created acts as a placeholder.
Control Panels Menu

System Utilities menu for miscellaneous controller tools and file management

Security Access

I/O feature not available on hand held.

System Setup:

Fixed Speed:
Enter the desired line speed

External Encoder:
Line speed measured by an externally mounted encoder and connected to the last print head in the daisy chain

Auto Speed Detect:
Line speed automatically detected via photocells (disables the external product sensor)

NOTE: The Product sensor offset is only available when External product sensor is selected on the Task Options tab. In addition, External encoder or Fixed Speed must be selected on the Encoder tab.

Check box for 100 ppi encoder selection

Fixed Speed:
Enter the desired line speed

Optional externally mounted photocell connected to the last print head in the daisy chain (disables Auto Speed Detect)

COM port configuration options

Language and unit of measure configuration

Configures network connectivity via the Ethernet port

Controls print head and ancillary equipment configuration

Closes this menu immediately

Set print direction, number and type of print heads

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Controls print head and ancillary equipment configuration

Closes this menu immediately

Set print direction, number and type of print heads
Network:

Regional Settings:

User Access:

The factory set password is **Manager**. Passwords are case sensitive.
After performing the **Restore default configuration** function, the serial port must be reconfigured for a serial print head.

**Time & Date Setting Screens**

1. **Time & Date Settings**
   - Current time: **15:18**
   - Format options: 12 hour, 24 hour

2. **Rollover Time**
   - Rollover time is the time that day and data type auto codes “rollover” from one day to the next.
   - Current time: **00:00**
**Status Screen**

Note: This set of status screens represents three print heads, two 1/2" print heads and a 1" print head, setup in a daisy chain. The first two print heads (Head 1 & 2) are properly connected and detected. The third print head has not been properly connected to the daisy chain.

- **Right hand photocell (as seen from front of print head)** covered and the left is not
- **Printing is enabled**
- **Ink cartridge type and status - OK**
- **Date (Y-M-D) and time from print head**
- **Print head firmware version number**

One button for each print head/print cartridge in the daisy chain. Press button to display status for that print head & cartridge.

Heads 1 & 2 are 1/2" print heads.

Head 3 is a 1" print head - one button for each print cartridge

**Controller / GUI version number**

List of fonts and logos on the print head

Indications that head 3 is improperly connected or not communicating with the controller

- **Ink cartridge not detected**
- **No date & time**
- **No print head firmware version number**

Font and logo list is empty
Section 4: Maintenance & Shutdowns

Pen Cartridge Maintenance

Porous Inks:

- **Daily Maintenance:** Prior to shift startup, the cartridge orifice array should be cleaned of any debris or ink build up. See Daily maintenance procedure.

- **Shutdowns of one day or more:** For extended shutdowns, follow the daily maintenance procedure, remove the pen cartridge from the print head and store in a cartridge boot cap (5780-208).

- **Bulk Ink System:** A properly maintained bulk ink pen cartridge can maintain acceptable print quality for up to one 350ml ink cartridge. However, there are several factors that can affect print quality:
  
  A. **The amount of time it takes to consume 350ml of ink:** The longer it takes to consume 350ml of ink the more difficult it is to maintain acceptable print quality. Bulk ink is designed for high throughput applications and is not suitable as a means of reducing ink cost in low throughput application. If ink cost is an issue then consider printing in draft mode. Draft mode produces a lighter mark but the resulting ink cost is comparable to using a bulk ink system.
  
  B. **Daily maintenance:** If daily maintenance isn’t performed then print quality will degrade before 350ml of ink has been consumed.
  
  C. **Capped during shutdowns:** If the cartridge is not properly capped during down times then print quality will degrade over time.
  
  D. **Environmental conditions:** Hot and/or dry environments are the most challenging to maintain print quality. This is due to low humidity pulling solvent out of the ink, which leads to a hard plug in the nozzle. No amount of purging or wiping can recover a hard plug. To combat this scenario the pen cartridge must be capped during down times.
  
  E. **Air currents around the print head:** Air flow across the front of the print head can contribute to ink drying in the nozzles.

Non-Porous Inks:

- **Daily maintenance:** Prior to shift startup, the cartridge orifice array should be cleaned of any debris or ink build up. See Daily Maintenance procedure.

- **Shutdowns of one hour or more:** For short term or extended shutdowns, follow the daily maintenance procedure, remove the pen cartridge from the print head and store in a cartridge boot cap (5780-208).

- **Leading edge print quality:** Poor print quality on the leading edge of print can be a result of the fast drying qualities of non-porous ink. This is caused by the shortened decap time associated with non-porous ink. To resolve this issue two or more primer bars (lower case L’s) should be placed at the leading edge of the print message. This will prime the print cartridge so the necessary message content has acceptable print quality.
**Daily maintenance procedure**

Requirements:
- Deionized or distilled water (DO NOT USE TAP WATER) for **POROUS INK ONLY**
- Sponge Swabs (p/n: 5760-832)

Procedure:
- For **POROUS INK ONLY**, lightly dampen sponge swab with deionized water.
- For **NON-POROUS INK ONLY**, hold sponge swab against orifice array of cartridge. Press and hold the purge button on the rear of the print head for at least ten seconds. This will fire all channels of the ink cartridge and dampen the swab with ink. The ink will act as its own solvent for cleaning.
- Rub up and down across the orifice face with light force several times with one side of the sponge swab.
- Turn the swab over and make one final light rub stroke top to bottom.
- Immediately press and hold the PURGE button on the rear of the print head for 5-10 seconds to re-prime the orifices. Because ink will eject during the channel purging, a piece of paper, cloth, or comparable material can be held in front of the orifice array.
- If print quality becomes unsatisfactory during any shift repeat this procedure.

Do NOT hold the ink catch material against the orifice array as print quality will be degraded.

Before cleaning

After cleaning

Wipe pen cartridge face up and down several times. Immediately press and hold the purge button for 5-10 seconds.
**Section 5: Troubleshooting**

## NO PRINT

<table>
<thead>
<tr>
<th>System Symptom</th>
<th>Possible Cause</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>No print head power / green LED on rear of print head</td>
<td>• Power Supply</td>
<td>• Check power supply light indicator.</td>
</tr>
<tr>
<td></td>
<td>• AC Source</td>
<td>• Check for AC power source between power supply input limits.</td>
</tr>
<tr>
<td>PURGE button on rear of head does not appear to work</td>
<td>• Ink cartridge is damaged or empty</td>
<td>• Replace with new cartridge and repeat PURGE.</td>
</tr>
<tr>
<td></td>
<td>• Print head Board</td>
<td>• Replace print head printed circuit board or print head.</td>
</tr>
<tr>
<td>Print head purges but won’t print desired message</td>
<td>• Loose or missing cables</td>
<td>• Tighten or install all cables.</td>
</tr>
<tr>
<td></td>
<td>• Controller or PC software not configured for Serial Print Head</td>
<td>• Ensure print heads are configured as serial. See “Section 2: Quick Start”, “Step 6: Cabling, Power, and Serial Port Setup” on page 7.</td>
</tr>
<tr>
<td></td>
<td>• Encoder Malfunction</td>
<td>• Ensure encoder is installed and plugged into the last print head in the daisy chain.</td>
</tr>
<tr>
<td></td>
<td>• Product not triggering photocell.</td>
<td>• Ensure the product is within 1/4” of the front face of the print head.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• If an external photocell is installed, then validate the setting from the Control Panels, System Setup, Task Options tab.</td>
</tr>
</tbody>
</table>

## POOR PRINT QUALITY

<table>
<thead>
<tr>
<th>System Symptom</th>
<th>Possible Cause</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Print is foggy or light</td>
<td>• Print head is mounted greater than an 1/8” away from the substrate</td>
<td>• Adjust the print head according to “Section 2: Quick Start”, See “Step 4: Adjust Print Head to Substrate” on page 5.</td>
</tr>
<tr>
<td></td>
<td>• There are large air currents near the print head</td>
<td>• Locate print head in an area where there are minimal currents or provide wind barriers.</td>
</tr>
<tr>
<td>Print image is missing channels or has multiple fractures</td>
<td>• Pen cartridge face is dirty</td>
<td>• Clean the pen face per “Daily maintenance procedure” on page 27.</td>
</tr>
<tr>
<td></td>
<td>• Pen cartridge face is damaged at the orifice array</td>
<td>• Replace damaged pen cartridge with new.</td>
</tr>
<tr>
<td></td>
<td>• Pen cartridge is not properly seated in the print head</td>
<td>• Remove cartridge and reinsert.</td>
</tr>
<tr>
<td>Print that appears smeared and/or debris is building up on the pen cartridge.</td>
<td>• Carton rubbing across the front of the print head</td>
<td>• Adjust print head distance or/and use roller retracting bracketry to insure print head maintains proper distance to prevent damage to pen cartridge.</td>
</tr>
<tr>
<td>Unable to recover missing channels and print quality.</td>
<td>• Damaged cartridge</td>
<td>• Replace pen cartridge.</td>
</tr>
<tr>
<td></td>
<td>• Poorly seated pen cartridge.</td>
<td>• Remove pen cartridge, clean pads of pen cartridge and pogo pins in print head. re-insert cartridge.</td>
</tr>
<tr>
<td></td>
<td>• Inadequate cartridge maintenance.</td>
<td>• When a cartridge is not properly cleaned or capped during down times the solvent in the nozzles evaporate and can create a hard plug. once a hard plug has formed it is impossible to clear and the cartridge needs to be replaced.</td>
</tr>
</tbody>
</table>
### PRINT HEAD LED FUNCTIONALITY

<table>
<thead>
<tr>
<th>System Symptom</th>
<th>Possible Cause</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red LED on steady</td>
<td>• Pen cartridge ink level is low.</td>
<td>• Ready the next pen cartridge for installation.</td>
</tr>
<tr>
<td>Red LED is flashing slowly</td>
<td>• Pen cartridge is out of ink and significant print degradation is imminent.</td>
<td>• Prepare to install a new pen cartridge.</td>
</tr>
<tr>
<td></td>
<td>• A non-recognized cartridge is installed.</td>
<td>• Install an original recognized cartridge.</td>
</tr>
<tr>
<td>Red LED is flashing fast</td>
<td>• Pen cartridge is missing from print head stall.</td>
<td>• Install or re-install the appropriate pen cartridge.</td>
</tr>
<tr>
<td></td>
<td>• Print head is calibrating a new cartridge.</td>
<td>• Allow the print head up to 30 seconds to calibrate a new pen cartridge.</td>
</tr>
<tr>
<td></td>
<td>• Print head is in thermal protection mode.</td>
<td>• Pen cartridge is out of ink and the print head is self-protecting against excessive heating. Replace the appropriate pen cartridge.</td>
</tr>
</tbody>
</table>
Appendix A: Specifications

1/2" Print Head:

Weight: 1.3 lbs (.6 kg)

Enclosure: Anodized Aluminum and Stainless Steel

Electrical:
15 VDC from power supply to print head
Power Supply: 90-260 VAC, 50/60 Hz, 1.5 A max. (per power supply)

Print Speed: 200 fpm, 300 dpi continuous

Print Resolution: 300 dpi

Throw Distance: Porous Ink Non-Porous Ink
Recommended Gap: .1 in (2.5 mm) .08 in (2.0 mm)
Maximum Gap: .25 in (6.3 mm) .15 in (3.8 mm)

Print Head Orientation: From horizontal to straight down.

Print Head Tilt:
+/- 45° from vertical for standard print cartridge
+/- 90° from vertical for Bulk Ink print cartridge

Number of Print Fields:
Maximum 5 lines of print per print cartridge at any given point.
Each print line may have at least 3 52-character print fields;
number of fields per line increases as the number of characters per field decreases.

File Storage:
Twenty-seven 256kB sectors per print head are available for font and logo file storage. Files larger than 256kB use multiple sectors. Factory installed fonts occupy 12 of the 27 sectors.
Five factory installed fonts: Arial 30, 75, 150, 225, and 300 (0.1 in / 2.54 mm, 0.25 in / 6.35 mm, 0.5 in / 12.7 mm, 0.75 in / 19.05 mm, 1.0 in / 25.4 mm).
Bitmap (logo) files: 150 dots tall max (.5 in / 12.7 mm); 32,767 columns wide max (109 in / 2.79 m at 300 dpi).

Environment:
Ambient operating temperature: 50°F to 104°F (10°C to 40°C); operating humidity: 10% - 80% RH

Ink Type: Dye, Pigmented, or Solvent base hp 45 cartridges
**1" Print Head:**

*Weight:* 2.1 lbs (1.0 kg)  
*Enclosure:* Anodized Aluminum and Stainless Steel  
*Electrical:*  
15 VDC from power supply to print head  
Power Supply: 90-260 VAC, 50/60 Hz, 1.5 A max. (per power supply)  
*Print Speed:* 200 fpm, 300 dpi continuous  
*Print Resolution:* 300 dpi  

<table>
<thead>
<tr>
<th>Throw Distance</th>
<th>Porous Ink</th>
<th>Non-Porous Ink</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommended Gap</td>
<td>.1 in (2.5 mm)</td>
<td>.08 in (2.0 mm)</td>
</tr>
<tr>
<td>Maximum Gap</td>
<td>.25 in (6.3 mm)</td>
<td>.15 in (3.8 mm)</td>
</tr>
</tbody>
</table>

*Print Head Orientation:* Horizontal to straight down.  
*Print Head Tilt:*  
+/- 45° from vertical for standard print cartridge  
+/- 90° from vertical for Bulk Ink print cartridge  

*Number of Print Fields:*  
Maximum 5 lines of print per print cartridge, 10 total for the print head, at any given point. Each print line may have at least 3 52-character print fields; number of fields per line increases as the number of characters per field decreases.  

*File Storage:*  
Twenty-seven 256kB sectors per stall are available for font and logo file storage. Files larger than 256kB use multiple sectors. Factory installed fonts occupy 12 of the 27 sectors.  
Five factory installed fonts: Arial 30, 75, 150, 225, and 300 (0.1 in / 2.54 mm, 0.25 in / 6.35 mm, 0.5 in / 12.7 mm, 0.75 in / 19.05 mm, 1.0 in / 25.4 mm).  
Bitmap (logo) files: 300 dots tall max (1.0 in / 25.4 mm); 32,767 columns wide max (109 in / 2.79 m at 300 dpi).  

*Environment:*  
Ambient operating temperature: 50°F to 104°F (10°C to 40°C)  
Operating Humidity: 10% - 80% RH  
*Ink Type:* Dye, Pigmented, or Solvent base hp 45 cartridges
**Bulk Ink Supply:**

![Diagram of Bulk Ink Supply]

**Weight**
- 4.2 lbs (1.9 kg) without ink cartridge
- 5.4 lbs (2.5 kg) with ink cartridge

**Enclosure**
Powder-coat painted steel

**Mounting**
Modular brackets included

**Electrical**
- 15 VDC from power supply to print head
- Power Supply: 90-260 VAC, 50/60 Hz, 1.5 A max. (per power supply)

**Normal Operating Pressure Range**
- 4 psi to 5 psi

**Cable Ports**
- (1) 15 VDC power supply jack
- (1) Communications port

**Plumbing Port**
- (1) Pressurized ink outlet to print heads

**Environment**
- Ambient operating temperature: 50°F to 104°F (10°C to 40°C)
- Operating Humidity: 10% - 80% RH

**Tubing Limitations**
- Maximum horizontal tube length = 10 ft (3 m)
- Maximum vertical tube length = 3 ft (1 m)

**Print Head Limitations**
- One daisy chain per Bulk Ink Supply; each daisy chain may have up to 8 print head cartridge stalls (eg: eight 1/2" Print Heads; four 1" Print Heads; four 1/2" Print Heads with two 1" Print Heads)

**Ink Type**
Dye base
Hand Held Controller:

**Weight**
1.8 lbs (0.82 kg)

**User Interface**
Type: Graphical User Interface
Keyboard: 70-key, QWERTY style, elastomeric keyboard
800 X 480 color LCD with touch screen, 7.0" (177.8 mm) diagonal

**Fonts**
Arial: 30, 75, 150, 225, and 300 (0.1in / 2.5 mm, 0.25 in / 6.3 mm, 0.5 in / 12.7 mm, 0.75 in / 19.05 mm, and 1 in / 25.4mm).

**Storage**
512 MB flash memory

**Print Speed**
Up to 200 fpm

**Maximum Lines of Print**
5 per print cartridge through any given vertical line.

**Print Fields per Line**
At least 3 52-character fields per print line; more when fields have less than 52 characters.

**Maximum Product Length**
108 inches (2743 mm)

**Maximum Repeat Print Distance**
108 inches (2743 mm)

**Maximum Number of Print Heads Per Controller**
Up to 8 print cartridges per COM port in any combination (eg: eight 1/2" Print Heads; four 1" Print Heads; four 1/2" Print Heads with two 1" Print Heads)

**Ports**
(2) RS-232 ports, (1) 10/100Base-T Ethernet port, (1) USB port

**Electrical**
15 VDC from power supply to controller
Power Supply: 90-260 VAC, 50/60 Hz, 1.5A max. (per power supply)

**Environment**
Ambient operating temperature: 40°F to 104°F (5°C to 40°C)
Operating humidity: 10% - 90%, non-condensing

**Maximum Distance Between Controller and Farthest Print Head in Daisy Chain**
100 feet (30.5 m)

**Bar Codes Supported**
GTIN-12 (UPC-A), EPC-E, GTIN-13 (EAN-13), GTIN-8 (EAN-8), Code 39, GTIN-14 (UCC-128), Code 128, Data Matrix
Appendix B: Theory of Operation

Thermal Jet Print Heads

TIJ Technology

The print head uses Thermal Ink Jet (TIJ) technology as implemented on the hp® 45A cartridge. TIJ technology works by rapidly heating the ink. As the ink heats it expands and is ejected from the print cartridge orifices. Because the individual orifices are very small, many more can be compacted in the same amount of space as conventional print technologies. With more orifices per vertical inch / millimeter, a much higher resolution image can be produced.

Similarities and Differences

A print head can operate stand-alone or in concert with other print heads connected one to another in a daisy chain configuration. Up to eight 1/2” Print Heads or four 1” print heads can be daisy chained. Print heads can be controlled by the Handheld controller, from a PC or laptop using the included GUI software interface program, or by a user developed application.

Print heads can print up to five lines of print, using any combination of the various print field types supported, including fixed text, date/time codes, product counts, variable fields, logos, and a variety of bar codes, including Data Matrix 2-D codes.

Unlike other inkjet technologies, these print heads store and process the currently printing message internally. This allows the print heads to be disconnected from the controlling device and operate "stand alone" once the print information has been uploaded to the heads. However, print head and print message status is unavailable to the the controlling device once the print heads are disconnected.

Ink Cartridge Ink Status

Each ink cartridge contains approximately 42 mL of ink and has been programmed to make full use of the Smart Level Ink Detection System. When a new cartridge is snapped into a print head it is given an identity code so that its ink level may be monitored. As the ink depletes to 10% ink remaining, an "Ink Low" condition occurs and the red LED on the rear of the print head turns on steady. The red LED changes to slow flashing, indicating "Ink Out", when there is minimal ink remaining, and significant print degradation is imminent. Ink status is reported back to the Handheld controller or GUI software as long as they are connected to the print head daisy chain.
**Handheld Controller**

**Functional Description**

The Handheld and Thermal Jet System prints text, autocodes (such as product counts or time and date stamps), bar codes, and/or graphics onto products as they travel by conveyor past stationary print heads. Print can be on any one of, or a combination of, the product's sides. Print speed is controlled by a conveyor mounted encoder or a built-in fixed speed encoder. Products are detected using a photosensor. A graphical user interface with color LCD, touch screen, and 70-key QWERTY keypad provides for easy and intuitive system operation.

**Power**

The Handheld Controller draws its power through either one of its serial port connectors, either from the print head directly attached to the port, or in applications where the optional accessory hub or Bulk Ink System is used, from the hub or ink system. Alternately, with no print heads attached, the Controller may be powered by an optional 15VDC desktop power supply plugged into its power jack.

**Battery Backup** - A 3V battery on the CPU Board maintains the contents of system SRAM and keeps the real time clock running during power outages or when the Handheld controller is not plugged into a power source.

Please note that power is applied to the Handheld even when it is "turned off." When turned off using the OFF button on the keyboard, the controller enters a sleep mode where it responds to nothing but the ON button. All voltages are present while sleeping. The only way to completely remove power is to unplug the unit.

**Handheld Controller Power & Cabling Diagrams**

**Single Task:** The Handheld controller draws its power from the print head, and the COM1 port is connected to the output connector of the last head in the daisy chain.

- **HH Controller Cable**
  - P/N 5780-616-06
  - DB9 F-F

- **Print Head Cable**
  - P/N 5780-319-06
  - DB9 M-F

- **Handheld Controller**

- **HEAD #1**

- **HEAD #2**

- **TASK 1**

- **POWER SUPPLY**
  - 15V (P/N: 5780-930)
  - 16V (P/N: 5780-930)
When using Ethernet to communicate directly to the Handheld it must be powered by a separate desktop power supply plugged into its power jack.

**HH Controller Cable**
P/N 5780-616-06  
DB9 F-F

**Print Head Cable**
P/N 5780-319-06  
DB9 M-F

**Single task with accessory hub:**
The Controller draws its power from the accessory hub, and is plugged into the 'handheld' connector on the accessory hub; the accessory hub is plugged into the output connector of the last print head in the daisy chain.

**POWER SUPPLY 15V KIT**  
EUROPEAN (P/N 5780236E)  
DOMESTIC (P/N 5780236D)
Interconnect Diagram

Handheld Controller CPU Diagram
Appendix C: File Backup and Restore

Use these procedures for making archival copies of the system configuration and print message files, and for preserving the system's configuration and print messages during firmware upgrades. File types saved during a backup are .cfg, .prd, .bmp and .alp. These are the system configuration files, message files, logo files and label files, respectively.

These instructions assume the Handheld Controller is already connected, via Ethernet, to a PC. If not, please refer to “Appendix D: Configuring a PC to Communicate with the Handheld” on page 40.

1. Obtain the Controller's IP address. Most controllers have an IP address of 10.1.2.3. It may be different if the controller is networked with other Handhelds or other devices. If the IP address is unknown, go to the controller, and from the Home Screen:
   • Touch the Control Panels button to open the Control Panels Menu.
   • Touch the Network button on the Control Panels Menu to open the Network Setup Screen.
   • Touch the IP Addresses tab to display the system's IP addresses.
   • Record the Controller's IP address (it's the top one).

2. On the PC, start Microsoft Internet Explorer (must be version 3.2 or higher) or another web browser.

3. In the browser's address box type in "http://", followed by the controller's IP address. See the illustration below:

4. Press Enter. The web page shown below should appear.
File Backup

To backup the system files, click the **Backup files** link. The dialog box shown at right (or a similar dialog box) will appear.

Click the **Save** button. A **Save As** dialog appears.

The IJ3000-HH files backed up are compressed and put into a single file, and are given the default name and file extension **backup.tgz**. Following normal Windows® conventions, the backup file may be renamed and given any extension, and saved in any folder desired. To save the backup file with an extension other than `.tgz`, open the **Save as type** combo box and select **All Files**.
Restoring Backed-Up Files

To restore the controller’s backed up system files, click the Restore files from backup link. The web page shown below appears.

Click the Browse... button to locate and select the backup file to be sent to the controller.

Click the Restore button to send the file to the controller. If the file transfer is successful, the web page shown below will be displayed.

Operation OK: files restored.
Click the ‘Back’ button on your browser to return to the index page.
Appendix D: Configuring a PC to Communicate with the Handheld

This appendix has instructions for setting the IP address and subnet mask of the PC so it can communicate with the Handheld Controller. Included are instructions for Windows XP®, Windows 2000®, Windows 98®, and Windows 95®.

Windows XP®

1. Open the Start menu; select Settings, then Network Connections.

2. Click Local Area Connection, then open the File menu and select Properties.
3. Select **Internet Protocol (TCP/IP)** then click the **Properties** button.

![Local Area Connection Properties]

4. Click the **Use the following IP address** radio button. Enter an IP address of **10.1.2.4**, a subnet mask of **255.255.255.0**, and click the **OK** button.

![Internet Protocol (TCP/IP) Properties]
Windows 2000®

1. Open the Start menu; select Settings, then Network and Dial-up Connections.

2. Click the desired connection, then open the File menu and select Properties.
3. Select **Internet Protocol (TCP/IP)** then click the **Properties** button.

![Image of Local Area Connection Properties dialog box]

4. Click the **Use the following IP address** radio button. Enter an IP address of **10.1.2.4**, a subnet mask of **255.255.255.0**, and click the **OK** button.

![Image of Internet Protocol (TCP/IP) Properties dialog box]
Appendix E: Font Samples

Arial 30 - 1/10 in (2.54 mm):

Arial 75 - 1/4 in (6.35 mm):

Arial 150 - 1/2 in (12.7 mm):

Arial 225 - 3/4 in (19.05 mm):

Arial 300 - 1 in (25.4 mm):

For best results printing the next two fonts use an external encoder. The top images were printed with an external encoder. The lower images were printed using the "Auto Speed Detect" mode (without external encoder) from the controller or GUI software.
Appendix F: Creating Logo Files

Open Paint from a PC by selecting Start, Programs, Accessories, and then Paint. Bring up the Attributes dialog box by selecting Image and then Attributes.

Enter the Width and Height of the logo in Pixels. For practical purposes the maximum height of a logo is 150 pixels if the logo is printed with a 1/2" print head, and 300 pixels if printed with a 1" print head. The absolute maximum logo height is 1200 pixels, but logos that cross print head boundaries will likely exhibit registration problems when printed. Maximum logo width is 32,767 pixels, or print columns (109.22 in / 2.77 n when printed at 300 dpi.) Select Black and white for the Colors.

Choose Yes at the screen prompt to convert to black and white if applicable.
Define the pixels of the logo using the drawing tools, or copy and paste an image from another document.

Bring up the **Flip and Rotate** dialog by selecting **Image, Flip/Rotate**.

Select **Rotate by angle**, then **270°**. Click **Ok**.

From the **File Menu**, select **Save As** and save the logo in a directory location that you will remember.

**NOTE:** If the print heads are being controlled via a PC using the Demo software rather than a Controller or Handheld controller, then store the logo in **c:\Program Files\InkJet\bmps**.
Appendix G: Uploading Files to the Print Head and File Management

CAUTION: Power should be disconnected from the print head prior to connecting or disconnecting any external device, including: PC, handheld, controller or print head daisy chain cables. Electrical arcing may occur if external cabling is connected or disconnected while power is supplied to the unit.

NOTE: Files can not be transferred while thermal jet print heads are printing. Pause print first.

Font and bitmap (logo) files are uploaded to the print head via the Controller or PC Inkjet Demo software using the File Manager on the System Utilities screen. In addition to uploading files, the File Manager also allows removal of files from the print heads; however, files cannot be copied from a print head. During the upload process, files are simultaneously added to or removed from all print heads on the daisy chain being addressed. Operations on an individual print head are possible only when it is the sole head on the daisy chain.

NOTE: A .bmp (logo) or .fnt (font) file must reside on both the controller and print head(s) to be correctly selected, displayed, and printed. Refer to “Appendix C: File Backup and Restore” on page 37, step 4. Select the “Transfer file from PC to controller” option. Browse the PC and locate the BMP. Select Ok to transfer the file to the controller.

To access the File Manager utility:

1. Touch the Control Panels button on the Home screen.

2. Touch the Utilities button; the System Utilities screen is displayed.
3. Scroll to the bottom of the utilities list and select **File manager**.

![System Utilities](image)

4. Touch the **Do Function** button; the **File Manager** screen is displayed.

![File Manager](image)

The **home** folder contains all folders and files related to Controller and Print Head operations; task folders, **Task:1** and **Task:2** (not shown), contain the font and logo files present on the print heads on their respective tasks. Task folders are present only when one or both of the controller's serial ports are configured for serial print heads. Not shown above are folders **usb0** and **usb1**, which are displayed when USB drives are plugged into the one or both of the Controllers USB ports. The controller will show only **usb0** as it has only one USB port. USB folders are not displayed when running the PC InkJet Demo program.

**Adding Logo and Font Files**

So that they may be correctly selected, displayed, and printed, logos and fonts must be stored on both the controller and the print head(s).

On the controller, logos are stored in the folder **/home/bmps**, and fonts are stored in the folder **/home/fnts**. Files are automatically placed in the correct folders when transferred to the controller from a PC using a web browser; they must be manually placed in the correct folder when being transferred from a USB drive using the copy-and-paste method.

Uploading a file to a print head loads the file on all print heads on the task. A step-by-step example of uploading a logo file to task 1 print heads follows. The example assumes the file being uploaded is already on the controller.
1. Open the **home** folder. The display shows the available folders and files:

![Folder Display](image1)

2. The display shows a list of available files. Highlight the **bmps** folder with the up / down arrows and open it:

![File List](image2)

3. Select the file to be uploaded to the print head(s), and then touch the **Copy** button.

![Copy Button](image3)

4. Close the **bmps** folder, returning to the **home** folder level.

5. Close the **home** folder, returning to the top level.
6. Select and open the **Task:1** folder. The display shows a list of all files on print head #1 only; it is assumed that all print heads have the same files.

   ![Image of Task:1 folder]

   Select and open the **Task:1** folder. The display shows a list of all files on print head #1 only; it is assumed that all print heads have the same files.

7. Touch the **Paste** button. The file is uploaded to all print heads on the task, after which the file list is updated, showing the newly added file.

   ![Image of Paste button]

   Touch the **Paste** button. The file is uploaded to all print heads on the task, after which the file list is updated, showing the newly added file.

   While the file is uploading an hourglass is displayed, and the red LED on the back of each of the print heads on the task’s daisy chain blinks.
Removing a File

To remove a file from all print heads on a task:

1. Select and open the task folder.

2. Select the file to be deleted, and then touch the **Delete** button.

3. The file is deleted and the file list updated:
Appendix H: Communicating Directly to the Print Head

The 1/2" (12.7 mm) and 1" (25.4 mm) print heads can be controlled by direct serial communication. Refer to the serial protocol document 5780-316N when communicating directly to the print head without the use of a controller or the pc GUI software interface.
Appendix I: Aligning the 1" (25.4 mm) Print Head

NOTE: This procedure assumes that the user has already installed the equipment per the installation procedure (See “Section 2: Quick Start” on page 2.). In addition, an encoder should be used for the best horizontal alignment between both print cartridges.

1. Ensure the front face of the print head is perpendicular to the substrate being printed.

2. Create a message using the Arial 300 font and run a print sample with the actual product.

3. Observe the vertical overlap or gap between the two cartridges. If there is significant overlap, loosen the mounting screws and rotate the print head bracketry counter-clockwise. If there is a gap between the halves, rotate the bracketry clockwise.

4. Snug the mounting screws and run another print sample. If the overlap or gap is not acceptable, then repeat the previous step.

5. Repeat the previous two steps until the two cartridges are matched vertically.

6. Fully tighten the mounting hardware.

7. Now observe the horizontal alignment of the characters.

8. Horizontal misalignment can be compensated electronically through the controller or GUI software program by navigating to the Control Panels from the Home Screen, pressing System Setup, and then touching the print head in question.

9. An adjustment box, labeled as A to B offset adjustment, is available to compensate for any horizontal misalignment. Increase or decrease the number in the box and press Apply. The next print will have adjusted the alignment one way or the other. Repeat this step until the desired horizontal alignment is achieved.
WARNING: Disconnect power during installation.

CAUTION: Sudden impact to the installed print head (caused by moving the conveyor with the print system attached or moving the print system from one location to another) can cause ink to seep out the front of the print cartridge. To keep this from happening disconnect septum fitting, remove print cartridge, and depressurize the bulk ink supply before moving the print system.

CAUTION: Failure to properly bleed the air from the ink lines before connecting the septum fitting to the print cartridge could damage the print cartridge.

System Components
- Print Head
- Regulator
- Bulk Ink Supply
- Controller or PC (Handheld controller requires the optional Hub (below))
- Beacon (optional)
- Hub (optional)

Installation
1. Mount the print head(s), bulk ink supply, and controller (if applicable). Note: The bulk ink supply can be a maximum of three feet above or below the print head(s). The regulator must be mounted on the same horizontal bar as the print head. See page 64 for print down application.

For the system to function properly it is critical that the regulator be positioned appropriately in relation to the print head as shown.
2. Make ink line connections from the bulk ink supply to the regulator per the diagram below; the trunk line should be made as short as practical. (CAUTION: Do not connect septum fitting to the print cartridge at this time.)

3. Make all electrical connections as shown, including all power connections per the diagram below.

**BULK INK CONNECTIVITY**

- **INK STATUS BEACON** (P/N: 5780-214)
- **CABLE, SERIAL** (P/N: 5780-319-10)
- **CONTROLLER** (P/N: 5780-616-06)
- **ENCODER** (P/N: 5760-820-10)
- **PHOTOCCELL** (P/N: 5760-383)
- **PRINT HEAD**
- **POWER SUPPLY** (P/N: 5760-930)
- **BULK INK SUPPLY**
- **INK SERVICE PORT** (P/N: 1900-757)
4. Insert print cartridges into the print heads and a 350 ml ink cartridge in the bulk ink supply.

5. Bleeding air out of the ink lines:
   a) At the ink service port of the trunk line, depress the valve of the fitting in short spurts into a rag or trash can. Continue this until all air has been bled out of the main trunk line.
   b) Connect the syringe (2466-166, supplied with the bulk ink system) to the septum fitting. While holding the syringe and tubing above the regulator, slowly draw the air out of the ink line. Once all of the air is out of the ink line and a small amount of ink is drawn into the syringe, disconnect the syringe and plug the septum fitting into the print cartridge. Repeat for each regulator.

Configuring system for bulk ink supply
At the controller (or PC software) in the print head setup, select the "Uses bulk ink supply" check box for each print head in the daisy chain.
Setup for print down application
The bracketry that comes standard with the print head does not accommodate a print down setup. A separate bracket kit (5780-227) is available to allow for a print down setup. This kit includes tubing and fittings for extending the tubing between the regulator and print head. If only the tubing and fittings are needed then tubing kit 5780-211 can be used. This kit includes enough tubing and fittings to accommodate five half inch print heads or two one inch print heads.

1. Mount the print head and regulator. The regulator must be positioned appropriately in relation to the print head (see figure). If the regulator is positioned too high with respect to the print head then ink may seep out of the print head. If this occurs simply lower the regulator until it is positioned properly.

2. It will be necessary to splice in a length of tubing between the regulator and print head (see image below). This should be done before bleeding air out of the ink lines.
**90° Tilt Setup**

The bulk ink supply allows the print head to be tilted 90° from vertical versus the 45° limitation with a standard print cartridge. The relative positioning between the reservoir and print head needs to be maintained for the print head to function properly. Standard bracketry may be used to mount the print head in this orientation, however it may be necessary to extend the tubing between the reservoir and print head (reference the print down setup for instructions).

**Operation**

- Operating pressure of the bulk ink supply is 4-5 psi. Once pressure drops below 4 psi the air pump will turn on and pressurize the ink supply up to 5 psi.
- If the pump cannot achieve 5 psi after running for 15 seconds the system goes into an "Ink Low" state (beacon will turn on solid) indicating the 350 ml ink cartridge is empty. The print heads will continue to print because there is still ink in the print head cartridges; this allows ample time to change the 350 ml ink cartridge.
- Changing the 350 ml bulk ink cartridge:
  - Press the pressure relief valve on the back of the bulk ink system to depressurize the ink cartridge.
  - Push in and up slightly on the cartridge to release it from the holster.
  - Insert the new cartridge. The system will detect the new cartridge and begin pressurizing automatically.
- Maximum print heads per ink system: four 1" print heads, eight 1/2" print heads, or any combination of the two totaling eight print cartridges.
A red LED on the rear panel of the Bulk Ink Supply, and an optional beacon, indicate the system's operational status:

- LED/beacon is off - system is operating normally.
- LED/beacon is on steady - normal system operating pressure (5 psi) was not achieved after 15 seconds of continuous pressure pump operation and the pump has shut down. It indicates that the ink cartridge is empty and needs to be replaced. The pump will automatically restart when the cartridge is replaced or power is cycled off and on.
- LED/beacon is blinking rapidly - the system has experienced a rapid loss of pressure, possibly due to a break in an ink line, and has shut down.
- The LED repeatedly blinks rapidly for one second, then goes out for one second, blinks for one second, goes out for one second, etc.; the beacon continuously blinks rapidly with one second "off" periods - indicates a missing ink cartridge or the cartridge is not being detected by the system.
Appendix K: Part Numbers - Consumables and Service Parts

Consumables

Ink Cartridge: The TJ print head has been engineered and designed to work with Diagraph ink cartridges. The TJ Smart Level Ink Detection System, which provides ink level monitoring to ensure complete ink usage and product safety, will not be functional if used with non-Diagraph ink cartridges.

<table>
<thead>
<tr>
<th>Part No.</th>
<th>Description</th>
<th>Package</th>
<th>Shelf Life</th>
</tr>
</thead>
<tbody>
<tr>
<td>5780-201</td>
<td>TJ PM Porous Media, Black</td>
<td>5 Cartridges</td>
<td>1 year</td>
</tr>
<tr>
<td>5780-201R</td>
<td>TJ PM Porous Media, Red</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5780-202</td>
<td>TJ PMX Porous Media, Black, Extended Decap</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5780-212</td>
<td>TJ NPM Non-Porous Media, Black</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5780-235</td>
<td>TJ PBC Porous Media, Barcode, Black</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5780-220</td>
<td>TJ PM Porous Media, Bulk Ink, Black</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5780-219</td>
<td>TJ M Porous Media, Bulk Ink, Black</td>
<td>One 350ml Ink Cartridge</td>
<td>1 year</td>
</tr>
</tbody>
</table>

Inks

Service Parts

TJ500

<table>
<thead>
<tr>
<th>Item</th>
<th>Kit No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>5760-302</td>
<td>Power Supply, Print Head</td>
</tr>
<tr>
<td>2</td>
<td>5780-002</td>
<td>TJ500 Complete Print Head Kit with Mounting Bracketry, Power Supply, Data Cable, &amp; PC Software</td>
</tr>
<tr>
<td>3</td>
<td>5780-203</td>
<td>Cover, Enclosure, JT500 Print Head, Standard</td>
</tr>
<tr>
<td>4</td>
<td>5780-203B1</td>
<td>Cover, Enclosure, TJ500 Print Head, Bulk Ink</td>
</tr>
<tr>
<td>5</td>
<td>5780-226</td>
<td>PCB Replacement Set</td>
</tr>
<tr>
<td>6</td>
<td>5780-205</td>
<td>Print Head Replacement, Standard</td>
</tr>
<tr>
<td>7</td>
<td>5780-217</td>
<td>Print Head Replacement, Bulk Ink</td>
</tr>
<tr>
<td>8</td>
<td>5780-208</td>
<td>Boot, Cartridge Cap</td>
</tr>
<tr>
<td>9</td>
<td>5780-319-10</td>
<td>Cable, Print Head, 10’</td>
</tr>
<tr>
<td>10</td>
<td>2464-182-25</td>
<td>Extension Cable, Print Head, 25’ (not shown)</td>
</tr>
<tr>
<td>11</td>
<td>2464-182-50</td>
<td>Extension Cable, Print Head, 50’ (not shown)</td>
</tr>
<tr>
<td>12</td>
<td>5780-231</td>
<td>Regulator Replacement, Bulk Ink</td>
</tr>
<tr>
<td>13</td>
<td>5780-229</td>
<td>Upgrade Kit, Bulk Ink Print Head (Includes Item 3-bottom and Item 10)</td>
</tr>
</tbody>
</table>
### TJ1000

<table>
<thead>
<tr>
<th>Item</th>
<th>Kit No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>5760-302</td>
<td>Power Supply, Print Head</td>
</tr>
<tr>
<td>2</td>
<td>5780-007</td>
<td>TJ1000 Complete Print Head Kit with Mounting Bracketry, Power Supply, Data Cable, &amp; PC Software</td>
</tr>
<tr>
<td>3</td>
<td>5780-225</td>
<td>Cover, Enclosure, TJ1000 Print Head, Standard</td>
</tr>
<tr>
<td></td>
<td>5780-225Bi</td>
<td>Cover, Enclosure, TJ1000 Print Head, Bulk Ink</td>
</tr>
<tr>
<td>4</td>
<td>5780-221</td>
<td>PCB Replacement Set</td>
</tr>
<tr>
<td>5</td>
<td>5780-215</td>
<td>Print Head Replacement, Standard</td>
</tr>
<tr>
<td></td>
<td>5780-218</td>
<td>Print Head Replacement, Bulk Ink</td>
</tr>
<tr>
<td>6</td>
<td>5780-208</td>
<td>Boot, Cartridge Cap</td>
</tr>
<tr>
<td>7</td>
<td>5780-319-10</td>
<td>Cable, Print Head, 10’</td>
</tr>
<tr>
<td>8</td>
<td>2464-182-25</td>
<td>Extension Cable, Print Head, 25’ (not shown)</td>
</tr>
<tr>
<td>9</td>
<td>2464-182-50</td>
<td>Extension Cable, Print Head, 50’ (not shown)</td>
</tr>
<tr>
<td>10</td>
<td>5780-231</td>
<td>Regulator Replacement, Bulk Ink</td>
</tr>
<tr>
<td>11</td>
<td>5780-228</td>
<td>Upgrade Kit, Bulk Ink Print Head (Includes Item 3-bottom &amp; 2 ea. Item 10)</td>
</tr>
</tbody>
</table>

![TJ1000 Diagram](image1)

### BIS350

<table>
<thead>
<tr>
<th>Item</th>
<th>Kit No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>5760-302</td>
<td>Power Supply, 15VDC, Bulk Ink Supply</td>
</tr>
<tr>
<td>2</td>
<td>5780-216</td>
<td>Replacement Bulk Ink Supply</td>
</tr>
<tr>
<td>3</td>
<td>5780-222</td>
<td>Internal Tubing and Fitting Replacement</td>
</tr>
<tr>
<td>4</td>
<td>5780-223</td>
<td>Vacuum Pump Replacement</td>
</tr>
<tr>
<td>5</td>
<td>5780-224</td>
<td>PCB Replacement</td>
</tr>
<tr>
<td>6</td>
<td>5780-209</td>
<td>Septum Fitting Replacement</td>
</tr>
<tr>
<td>7</td>
<td>5780-211</td>
<td>External Tubing and Fittings (not shown)</td>
</tr>
</tbody>
</table>

![BIS350 Diagram](image2)
## IJ3000-HH

<table>
<thead>
<tr>
<th>Item</th>
<th>Kit No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>5780-015</td>
<td>IJ3000-HH Controller</td>
</tr>
<tr>
<td>2</td>
<td>5780-232</td>
<td>Color Display Replacement</td>
</tr>
<tr>
<td>3</td>
<td>5780-233</td>
<td>CPU PCB Replacement</td>
</tr>
<tr>
<td>4</td>
<td>5780-626</td>
<td>Battery (CR1220)</td>
</tr>
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</table>

## Bracketry

<table>
<thead>
<tr>
<th>Item</th>
<th>Kit No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>5780-234</td>
<td>Bracketry, IJ3000-HH Mounting</td>
</tr>
<tr>
<td>2</td>
<td>5780-200</td>
<td>Bracketry, TJ Print Head Mounting</td>
</tr>
<tr>
<td>3</td>
<td>5780-227</td>
<td>Bracketry, Print Down</td>
</tr>
<tr>
<td>4</td>
<td>5780-230</td>
<td>Bracket, Linear, Tool-less</td>
</tr>
</tbody>
</table>
Optional Equipment

Encoder, Photocell, Accessory Hub, and Beacon

<table>
<thead>
<tr>
<th>Item</th>
<th>Kit No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>5760-820-IJ</td>
<td>Encoder Assembly with Mounting Bracket &amp; 25’ Cable</td>
</tr>
<tr>
<td>2</td>
<td>5765-206</td>
<td>Encoder O-ring Replacement</td>
</tr>
<tr>
<td>3</td>
<td>5760-383</td>
<td>Photocell</td>
</tr>
<tr>
<td>4</td>
<td>5780-010</td>
<td>Accessory Hub with Power Supply</td>
</tr>
<tr>
<td>5</td>
<td>5780-214</td>
<td>Beacon</td>
</tr>
</tbody>
</table>

TYPICAL ENCODER MOUNTING ON OPEN AREA OF CONVEYOR BELT

TYPICAL ACCESSORY HUB MOUNTING

ACCESSORY HUB CONNECTIVITY
## Roller & Retractor Bracketry

<table>
<thead>
<tr>
<th>Item</th>
<th>Kit No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>5780-206</td>
<td>Roller Bracket Only</td>
</tr>
<tr>
<td>2</td>
<td>5780-207</td>
<td>Roller and Retractor Bracket</td>
</tr>
</tbody>
</table>

![Roller Bracket Only](image1)

![Roller & Retractor Bracketry](image2)

## Maintenance

<table>
<thead>
<tr>
<th>Item</th>
<th>Kit No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1901-398</td>
<td>Hand Cleaner, Reduran</td>
</tr>
<tr>
<td>2</td>
<td>5760-832</td>
<td>Sponge Swabs, Qty. 100</td>
</tr>
<tr>
<td>3</td>
<td>6600-171</td>
<td>Lint-free Wipe Cloths</td>
</tr>
</tbody>
</table>